



VISION

EXPLORE, ENGAGE AND
CREATE WITH GOLDFIELDS
LIBRARIES

MISSION

WE WILL ENRICH OUR
COMMUNITIES BY PROVIDING:

Welcoming and inclusive spaces

Friendly helpful and knowledgeable
staff

Access to information, collections
and technology

Programs for learning, creativity
and recreation

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MESSAGE FROM THE CHAIR & CEO

YEAR IN REVIEW

On behalf of the Goldfields Library Corporation we are delighted to present the 2016/17 Annual Report.

This report demonstrates the breadth of services delivered and the community benefits provided by the libraries on a daily basis. It also demonstrates the vital role of libraries in supporting learning, creativity, reading and literacy for all.

2016/17 has been an exciting year with the opening of seven new Library Agencies as the result of the transition of service delivery from the Mobile Library to Library Agencies located in community hubs. This service transition is the final stage of review of library service delivery to rural communities. Agencies are located in Boort, Wedderburn, Tarnagulla, Dingee, Inglewood, Elmore, Axedale and Pyramid Hill. The Mobile Library was farewelled with gratitude after many years of delivering services to central Victoria.

In accordance with the Local Government Act the new four year plan was completed following community consultation undertaken by the member Councils and with input from staff and the Board. The 2017–2021 Library Plan includes a

framework that bases the Corporation's priorities on the member Councils' priorities and this will further strengthen the partnerships.

We would like to thank the Board for their vision and support as well as their strategic decision-making and strong advocacy, and our member Councils for their support and investment in our Libraries which has enabled us to continue to offer a high standard of service-provision to our communities.

This year we farewelled Cr John Connor and Cr Michael Redden who had both been Board members for many years. Cr Jennifer Anderson, Vicky Mason and Gaynor Atkin also served as Board members for a number of months. We would like to thank all Board members for their important contributions.

Finally, the impressive success of the Goldfields Library Corporation is a reflection of the people: staff, visitors, volunteers, supporters and stakeholders. We thank each and every one of you for your dedication and passion for our Libraries. We are well positioned to continue to build on our substantial achievements.



Cr Cheryl McKinnon
Chair



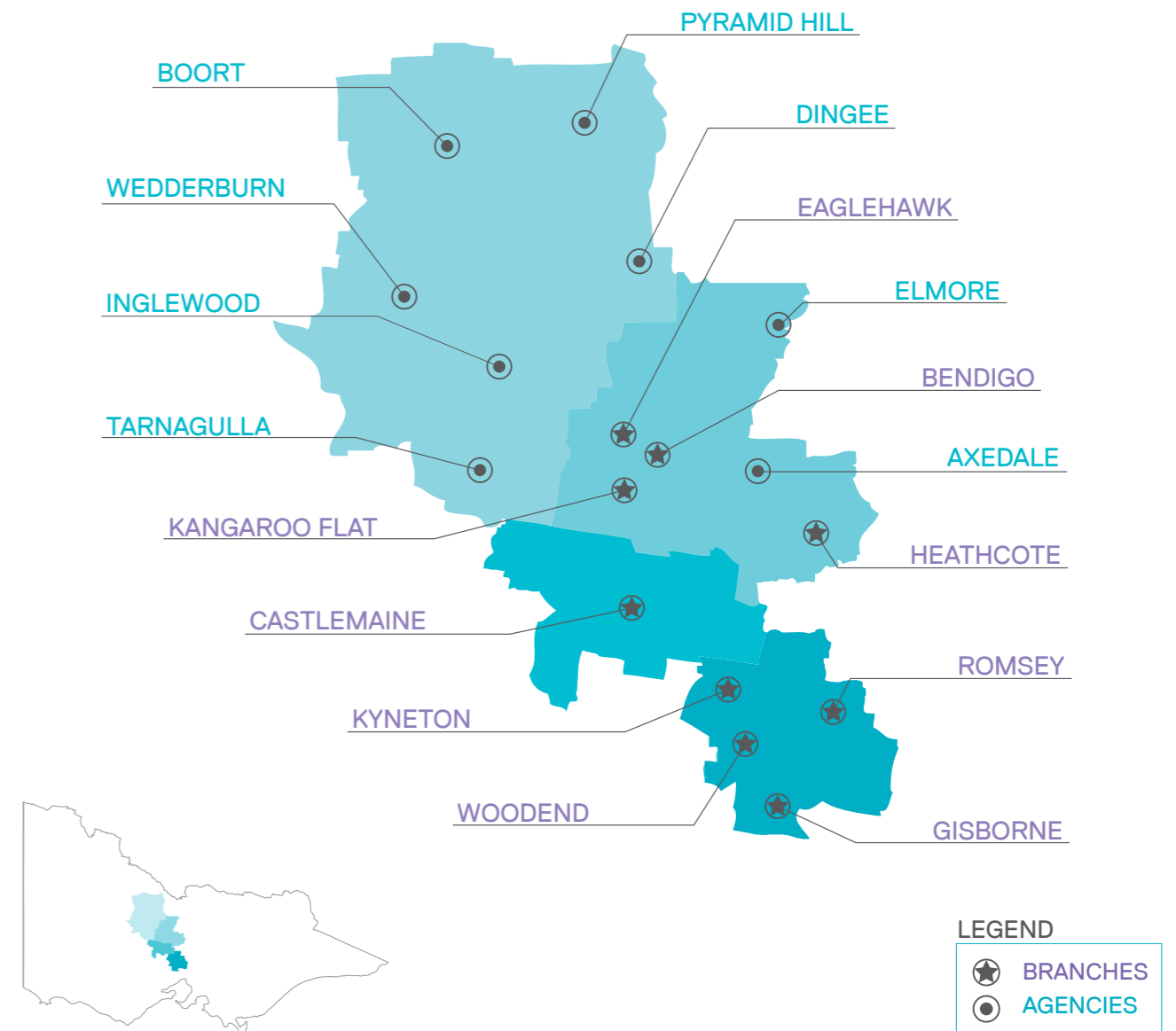
Chris Kelly
Chief Executive Officer

OVERVIEW

ABOUT THE CORPORATION

The North Central Goldfields Regional Library Corporation (trading as Goldfields Library Corporation) was established in January 1996 to provide library and information services to the City of Greater Bendigo, Loddon Shire, Macedon Ranges Shire and Mount Alexander Shire.

The Corporation delivers services to communities located along the Calder Highway from Boort to Gisborne, covering an area of 12,979 square kilometres. With a staff of approximately 52 EFT, the service provides for a community of around 177,000 people and has a collection of over 300,000 items. The service is coordinated from an administration hub located in the Bendigo Library.



OUR COMMUNITIES

CITY OF GREATER BENDIGO

City of Greater Bendigo has an estimated population of over 112,000 people, 85% residing in urban areas and 15,000 in rural communities. Both the urban and rural populations are growing at about 1.7% per year, with the overall population forecast to almost double by 2050.

Libraries are located in Bendigo, Kangaroo Flat, Eaglehawk and Heathcote, and Library Agencies are in Axedale and Elmore. The future challenge will be to ensure that service levels and sites are able to meet the needs of this growing, and spreading, population.

The vision of the Community Plan 2017–2021 is to create the world’s most liveable city. The Plan also acknowledges that as the population continues to grow, Council needs to prepare Greater Bendigo for the future. There will be many more residents, and new infrastructure will be needed to support them in both urban and rural communities, providing places to live, work, learn and relax.

The Greater Bendigo SEIFA* score of 983 is lower than the Victorian average (1,010).

LODDON SHIRE

Loddon Shire represents more than 50% of the geographic area serviced by our libraries at 6,694 square kilometres, coupled with just 4% of the population.

Addressing population decline and generating population growth, maintaining and improving liveability in small communities, and stimulating economic activity are three key Council priorities. Council has focused on developing local community hubs in population centres, where a number of services, including six Library Agencies, can share space and deliver collective services in a sustainable and effective manner.

With a population declining by around 100 people per year over the last ten years, SEIFA* ratings indicate that Loddon Shire is the second most disadvantaged community in Victoria.

The community shows significant resilience through high levels of volunteerism and excellent service networks in areas such as early years literacy and development, mental health support and strengthening families.

MACEDON RANGES SHIRE

Macedon Ranges Shire has a population of approximately 45,500 residents spread across small to medium size townships, which presents a challenge for equitable service delivery across the region. Libraries are located in the townships of Gisborne, Kyneton, Romsey and Woodend.

The Shire has one of the highest SEIFA* ratings in the state overall, so is relatively advantaged, with some small pockets of disadvantage.

Whilst townships such as Kyneton and Woodend are growing slowly and generally have an ageing population, other areas such as Gisborne are growing rapidly (around 2% per annum) and have a much younger profile, with new families moving into the area.

Key challenges in providing library services in an effective and efficient manner include delivering equitable access for a diverse set of communities, and in particular, accommodating significant population growth in the south, which has a high level of commuter workforce.

MOUNT ALEXANDER SHIRE

Over 18,000 people reside in Mount Alexander Shire, with 7,000 residents living in Castlemaine, and smaller populations in Maldon and Newstead. Library services are provided at Castlemaine Library and the municipality has the highest level of library membership with approximately 48% of residents registered as members. There are also community run libraries in Newstead and Maldon.

By 2031 the population is projected to increase by 25%, predominantly in the older age brackets. The Shire has a greater proportion of older residents than other parts of regional Victoria – in 2011 the median age was 47 years, which is higher than the average in both regional Victoria (41 years) and Victoria (37 years).

The Shire’s SEIFA* score is 983, lower than the Victorian average (1,010), and the three pillars of the current Council Plan 2017-2021 are: Our People, Our Place and Our Economy, which are strongly supported by library activities.

*SEIFA: Socio-Economic Indexes for Areas, an Australian Bureau of Statistics product used to rank areas in Australia according to relative socio-economic advantage and disadvantage, based on five yearly Census data.

LIBRARY BRANCHES



BENDIGO



CASTLEMAINE



EAGLEHAWK



GISBORNE



HEATHCOTE



KANGAROO FLAT



KYNETON



ROMSEY



WOODEND



ELIBRARY

LIBRARY AGENCIES

This year has seen the introduction of seven new Library Agencies in addition to the Pyramid Hill Agency. Agencies are now based at Inglewood, Wedderburn, Boort, Elmore, Dingee, Tarnagulla, Pyramid Hill and Axedale. The Loddon Shire is solely serviced through the agency model.

The Library Agencies provide a more permanent and established presence for library services in these small communities in the Loddon Shire and City of Greater Bendigo.

Library Agencies provide access to collection for borrowing, early years literacy programs, school holiday programs and website access for reservations and eLibrary services.

The aim of the Agencies is to:

- Develop a stronger community-library link in small rural towns
- Provide greater equity of access to a range of library services and longer opening hours
- Engage remote communities in diverse library activities that support learning and literacy
- Develop collaborative partnerships with local organisations.

The Corporation extends its gratitude and thanks to all Agency partners for their hard work and commitment to supporting the provision of library services in so many remote locations.

Library Agencies have been in place for approximately five months (February to June) and during this time have seen a gradual increase in usage with many people now attending programs as well as reserving and borrowing collection.



AXEDALE



BOORT



DINGEE



ELMORE



INGLEWOOD



PYRAMID HILL



TARNAGULLA



WEDDERBURN



USAGE OVERVIEW BY LOCATION

A record number of visitors accessed the internet via wi-fi and library computers, attended programs, utilised collections and used library spaces to study, meet friends and family, and to read and relax.

Bendigo continues to be the largest and busiest library with the highest level of activity, followed by the eLibrary and Castlemaine.

Internet computer bookings have declined and this has enabled internet users access for increased time. The computers in most libraries remain in constant demand.

Programs are well attended at all libraries and for the first time regular programs became available in Loddon Shire.

Library	Members	Visits	Loans	Internet PC sessions	Wi-Fi	Program Attendance	Programs
eLibrary	-	314,434	553,399	-	-	-	-
Bendigo	33,288	580,166	446,734	42,615	35,728	19,449	624
Castlemaine	8,907	151,144	210,106	6,403	6,128	5,936	444
Eaglehawk	377	15,611	23,785	869	186	1,273	67
Gisborne	6,292	76,968	116,553	4,920	121	4,834	228
Heathcote	786	11,161	15,694	428	75	12	3
Kangaroo Flat	4,474	80,295	134,785	6,200	1,384	5,857	218
Kyneton	5,057	79,479	99,131	7,487	3,160	5,067	245
Agencies (Feb-Jun)	2,208	7,477	8,523	-	-	471	35
Romsey	2,518	54,001	42,541	4,254	1,644	2,436	174
Woodend	4,059	80,495	82,410	3,964	2,017	6,431	300
Mobile	-	7,079	24,493	159	-	-	-
Home Library Service	53	713	18,613	-	-	-	-
External program participation	-	3,263	-	-	-	-	-
Total Usage	68,019	1,462,286	1,776,767	77,299	50,443	51,766	2,338

THREE YEAR OVERVIEW

Indicator	2014/15	2015/16	2016/17	% change since last year	% change over last 3 years
Population - regional (ABS ERP)	172,609	174,867	177,153	1%	3%
Library opening hours weekly	351	351	335.5	-4%	-4%
Agency opening hours weekly	24	24	110	358%	358%
Library floor space* (m ²)	5,846	5,846	5,846	0%	0%
Staff EFT	51.5	51.5	51.6	0%	0%
Collection items	315,078	303,583	280,388	-8%	-11%
Public access internet computers	51	100	116	16%	127%
Activity					
Visits	1,282,467	1,445,837	1,462,286	1%	14%
Members	71,172	67,143	68,019	1%	-4%
Collection utilisation	1,615,104	1,755,739	1,776,767	1%	10%
Computer bookings	84,108	80,183	77,140	-4%	-8%
Wireless internet access	52,150	55,553	53,167	-4%	2%
Program attendance	45,015	48,654	51,766	6%	15%
Number of programs	2,146	1,971	2,338	19%	9%
Expenditure					
Total operating expenditure	\$4,727,787	\$4,962,318	\$4,986,291	0%	5%
Total capital expenditure	\$1,253,359	\$1,051,284	\$1,061,994	1%	-15%
Capital expenditure on collections	\$960,167	\$911,778	\$912,315	0%	-5%
Total collections expenditure	\$1,075,414	\$1,207,202	\$1,316,741	9%	22%
Total expenditure (excludes depreciation)	\$5,981,146	\$6,013,602	\$6,048,285	1%	1%
Cost of Service					
Cost per loan	\$3.70	\$3.43	\$3.40	-1%	-8%
Cost per visit	\$4.66	\$4.16	\$4.14	-11%	-11%
Activity per Capita					
Loans per capita	9.4	10.0	10.0	0%	7%
Visits per capita	7.4	8.3	8.3	0%	11%
Activity per Staff Member					
Loans per EFT staff member	31,361	34,092	34,433	1%	10%
Visits per EFT staff member	24,902	28,075	28,339	1%	14%
Activity per Opening Hour					
Loans per operating hour*	88	96	102	6%	15%
Visits per operating hour*	70	79	84	6%	19%

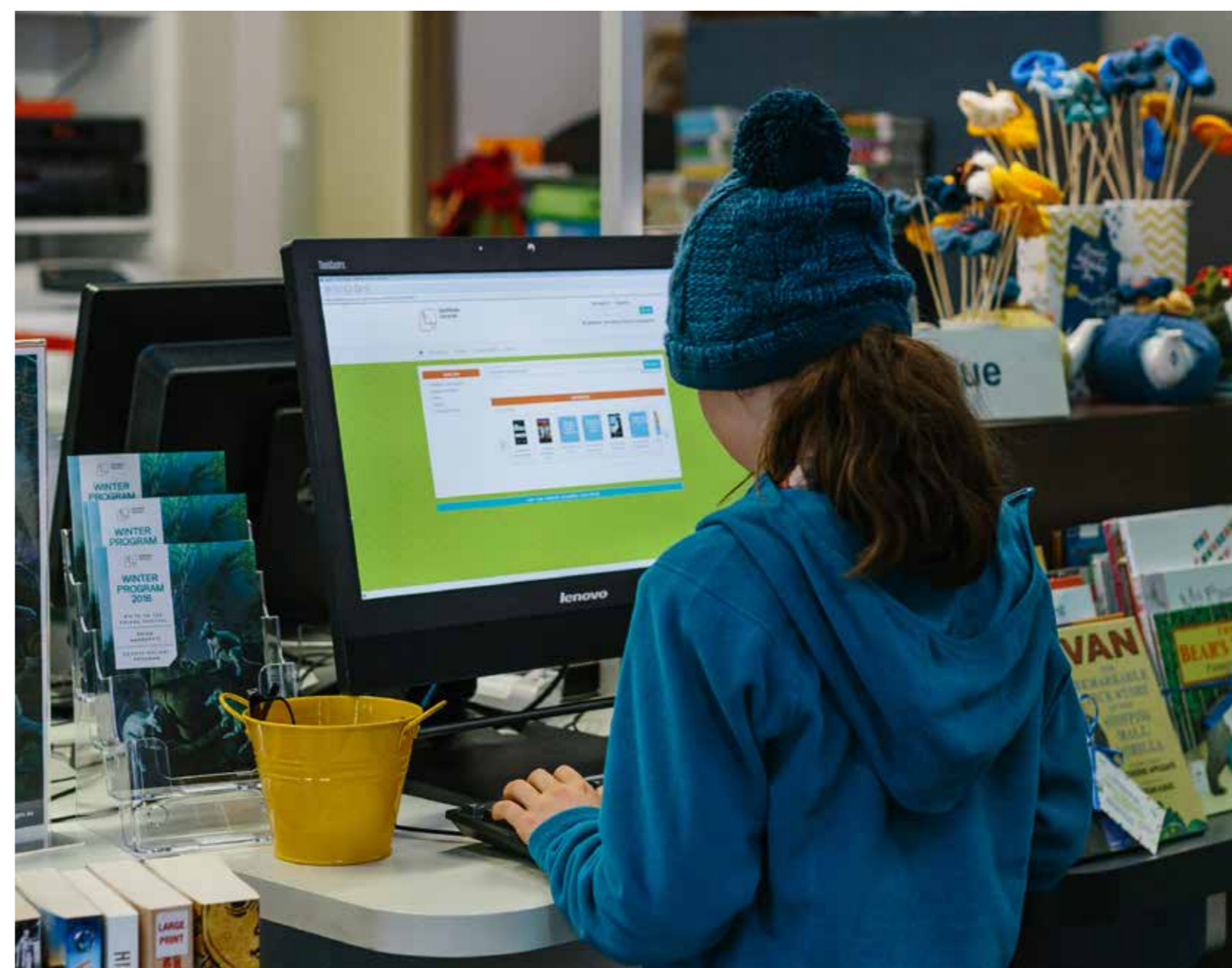
*Excludes Library Agencies

The Three Year Statistical Overview shows the continued growth in population and library usage, with increases in visits, collection utilisation and program attendance, that are significantly higher than population growth. This is also demonstrated by the increases in per-capita usage in loans by 7% and visits by 11% over the three year period.

Collection expenditure is shifting from capital to operational with an overall 22% increase in collection expenditure. This represents the ongoing investment and transition from a solely physical collection to one that is a mix of physical items as well as online digital items.

The cost of service has reduced, with the cost per visits down by 11% to \$4.14. In 2015/16 the GLC had the lowest cost per visit of all Victorian public libraries. The cost per loan has also continued to reduce and is the fifth lowest cost per loan in Victoria. This demonstrates value for money but also creates the challenge of shifting staff support to assist the increasing number of visitors.

This presents a challenge in relation to the changing way in which people use the service and our capacity to maintain an appropriate level of service. The challenge lies in how best to focus resources to match community demand as well as delivering innovative library services that initiate change in the way our community engages with the library.



COLLECTIONS

GOAL

A collection that encourages learning, enjoyment, imagination and enriches our culture.

STRATEGIES

We will achieve this:

1. By providing equitable access to quality collections
2. With collections that meet local needs
3. Through skilled staff maximising access to collections and information

HIGHLIGHTS

- 1,776,676 total collection utilisation
- 553,399 eUtilisations (including web renewals)
- Increased usage of eLibrary collection with a decline in the use of physical collection
- 40% increase in eBooks, eAudio and eMagazines
- Collection items utilised an average of 6.1 times
- 195,911 reference enquiries
- 28,936 new items added to the collection, totalling access to 300,000 items
- Improved response to customer requests and popular items via collection reporting
- Increased number of eResources available
- Local Priorities funding allocated to new collection for Library Agencies

COLLECTION DEVELOPMENT AND MANAGEMENT

We have had a strong focus on raising the standard of the collection to ensure we meet our goals of a responsive, customer driven collection. The development of the collection is focused on increasing material available to meet the individual needs of our communities. To achieve this we managed our collections with evidence-based stock management principles, utilising monthly reporting mechanisms to monitor and develop our collections.

We were well within the national benchmarking default recommendations and our performance statistics showed our collections were working well and reaching targets. Our collections remain well presented and relevant, and we exceed standard recommended levels.

In July 2015 we had 35% of titles meeting demand, which increased to 47% in June 2016. We were also able to respond to patron demand on popular titles as a result of improved reporting.

Performance of our collection shows a turnover rate (loans per volume) of 6.1, which exceeds the enhanced target of 5.6 set by the National Standards and Guidelines for Australian Public Libraries (2016).

70% of our collection was purchased in the last five years.

Our eLibrary collection continues to grow, with a comprehensive range of products now on offer including video training, films and music lessons, as well as traditional eBooks, eMagazines and eAudiobooks.

COLLECTION UTILISATION - THREE YEAR LOANS BY LIBRARY

The use of our collection continued to grow with a 10% increase over the three years. The use of physical collection has consistently declined or remained static across branches over the period despite a significant increase in the number of visits. This year, overall physical loans decreased by around 4.8% or 60,000, to 1.22 million loans.

In contrast, eLibrary use increased by 79% to 553,399 loans in the three year period. This included 345,359 eCollection uses and 195,403 eRenewals of items, representing an ongoing shift toward digital and online collections and services.

The largest shift in the use of eLibrary resources was in the area of downloaded eAudiobooks, with a 50% increase of around 14,500 loans to 39,000 loans.

Other eLibrary programs increasing in popularity such as Languagenut (language learning program) and Lynda (video training courses) represented activity of almost 16,000 uses.

GLC has transitioned from providing access to collections via the Mobile Library to collections being available at seven new Library Agencies, in addition to the Pyramid Hill Library Agency. This new service model expanded the hours of access to services from 40 to 110 hours per week.

In summary, more people are visiting the physical and online libraries more often, but utilising our physical collection less and undertaking other activities whilst in our spaces. We will continue to monitor and review this interesting and not unexpected trend in terms of our investment and service focus.

Library	2014/15	2015/16	2016/17	%change since last year	%change over last 3 years
Bendigo	460,395	440,928	446,734	1%	-3%
Castlemaine	224,648	223,420	210,106	-6%	-6%
Eaglehawk	23,493	25,298	23,785	-6%	1%
Gisborne	121,072	124,059	116,553	-6%	-4%
Heathcote	15,937	16,096	15,694	-2%	-2%
Kangaroo Flat	155,142	143,722	134,785	-6%	-13%
Kyneton	110,097	108,390	99,131	-9%	-10%
Romsey	44,383	42,725	42,541	-0%	-4%
Woodend	81,174	82,403	82,410	0%	2%
Library Agencies (Feb-Jun 2017)	611*	763*	8,523#	1017%	1295%
Mobile (ceased 24 Dec 2017)	23,837	28,446	24,493	-14%	3%
Home Library Service	23,888	32,977	18,613	-44%	-22%
eLibrary	309,426	471,313	553,399	17%	79%
Total	1,594,103	1,740,540	1,776,767	2%	11%

* Pyramid Hill Library Agency only

Includes all Library Agencies

INTER-LIBRARY LOANS

Our library members placed 2,536 requests for items from other libraries this year (8% increase). We received 3,730 requests from other libraries for items from our collection (10% decrease).

INFORMATION ENQUIRIES

In 2016-17 we responded to 195,911 patron information requests, an increase of 115% from the previous year. The proliferation of electronic

devices and the increasing need to conduct Government transactions online has seen a large increase in our patrons requiring assistance.

ROLLING STOCK

'Rolling Stock' has been a successful collection distribution method, with much of the literature donated being made available at train stations in member municipalities. The usage statistics are not included in collection utilisation statistics.



TOP LOANS



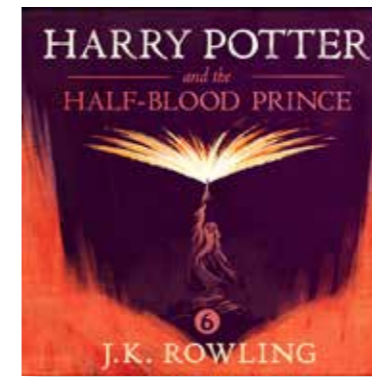
ADULT FICTION
Make Me
Lee Child



ADULT NON FICTION
Reckoning
Magda Szubanski



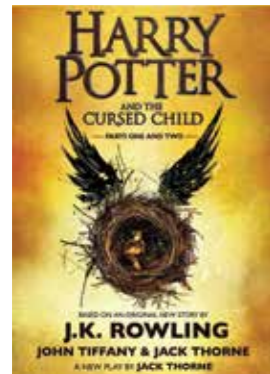
YOUNG ADULT
Divergent
Veronica Roth



JUNIOR AUDIO
Harry Potter and the Half-Blood Prince
JK Rowling



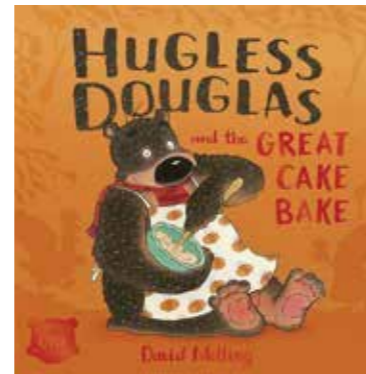
AUDIO
The Dressmaker
Rosalie Ham



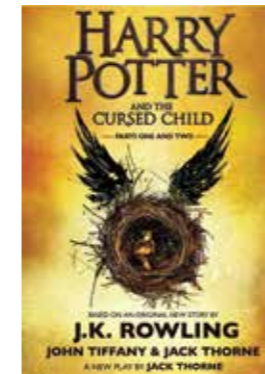
JUNIOR FICTION
Harry Potter and the Cursed Child
JK Rowling



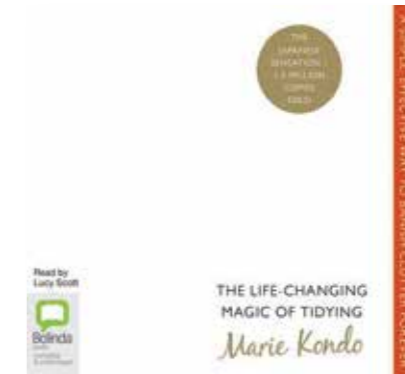
JUNIOR NON FICTION
Guinness World Records



PICTURE BOOKS
Hugless Douglas and the Great Cake Bake
David Melling



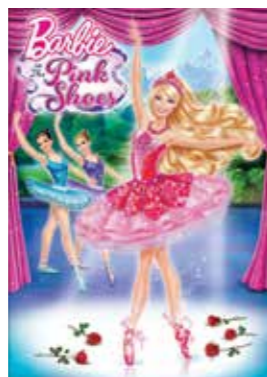
JUNIOR EBOOK
Harry Potter and the Cursed Child
JK Rowling



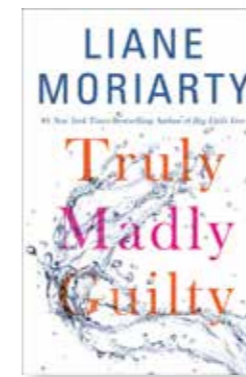
EAUDIO
The Life-Changing Magic of Tidying
Marie Kondo



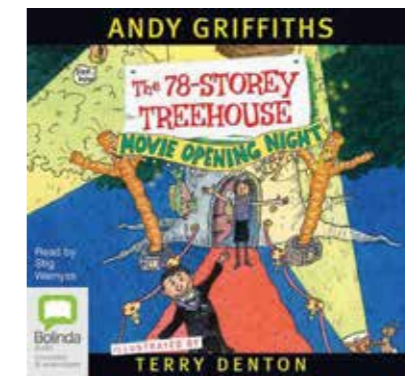
DVD
The Lady in the Van



JUNIOR DVD
Barbie in the Pink Shoes



EBOOK
Truly Madly Guilty
Liane Moriarty



JUNIOR EAUDIO
The 78-Storey Treehouse
Andy Griffiths and Terry Denton

PROGRAMS

GOAL

Programs that support enjoyable opportunities for social connection, creativity and learning opportunities.

HIGHLIGHTS

- 2,338 programs, an increase from the previous year
- 51,766 attendances, an increase of 3000 from the previous year
- First regular early years literacy programs run in Loddon Shire
- 4,000 more attendances at early years programs than in the previous year
- 150 more digital literacy programs run than in the previous year

STRATEGIES

We will achieve this:

1. Partnerships that expand benefit and reach
2. Providing equitable access to programs
3. Contributing to our learning and creative communities
4. Hosting community events that support progressive social inclusion

Our libraries deliver learning opportunities through a range of resources and activities, with programs that are becoming increasingly recognised as contributing significantly to an accessible and stimulating learning environment for local communities.

This year 2,338 programs were run with an attendance of 51,766 people. This is an increase in both programs and attendances from the previous financial year. The diversity and growing participation in the quality programs provided by our libraries have reflected both community needs and interests.

Our ongoing commitment to partnership development has seen a significant increase in participation in a wide range of special events and festivals. This has added richness and diversity to the programs offered, greatly enhancing outreach into local communities. Communities gain enormously with these collaborations, and we sincerely thank all of the fantastic partners we have worked with over the past 12 months.

PROGRAMS DELIVERING REAL IMPACT TO COMMUNITIES

This financial year has been a time to reflect on what library programs achieve for participants, and to ensure that, beyond simply noting attendance levels at these programs, more can be learned about the impact they might have on learning and social outcomes.

We have a specific and targeted approach to the delivery of programs through an established program framework. On the following pages is a brief overview of a selection of the programs we deliver within the framework.

EARLY YEARS

Supporting early years development through children's learning opportunities and highlighting parents as their child's first teacher

EARLY YEARS LITERACIES

Storytime, Toddler Time and Rhyme Time, along with other special children's events such as the Summer Reading Club, were again the largest component of the program schedule, reflecting a commitment to lifelong learning habits by connecting with the youngest library citizens. This year saw the expansion of these programs to locations in the Loddon Shire and rural areas of the City of Greater Bendigo that had previously not had this service.

STEAM

STEAM (Science, Technology, Engineering, Arts and Maths) activities have recently been introduced, and are designed to ignite enquiring young minds through simple experiments and tests that make these learning areas part of everyday life.

1000 BOOKS BEFORE SCHOOL

This program is a coordinated, statewide program developed by libraries in order to take a lead role in encouraging parents and carers to read 1000 books to children before they start school. Research shows that sharing stories with babies and young children gives a significant boost to their early literacy skills and school preparedness.

LITTLE BANG DISCOVERY CLUB

The Little Bang Discovery Club is a structured program focusing on science, numeracy and technology for children. Sessions are full of simple, sometimes messy, science fun. It includes experiments that spark curiosity in young scientists about how things work, what happens when things are mixed together, and making cool creations like non Newtonian fluids.



SCHOOL YEARS

Supporting children's learning through literacy, enquiry based learning as well as science and technology

SCHOOL HOLIDAY PROGRAM

School holiday programs took place across the region with special workshops, activities and events for primary and secondary aged children. A range of fun activities were held each school holiday and included Lego, comedy, music, theatre, Wii U gaming, Minecraft, robotics and storytelling.

LEGO CHALLENGES

Lego is great for open ended play and that's how it's used in our libraries. That means participants can use it to be as creative as they like - they can test structures, build from scratch and make something that only they can see in their own minds. The first thing we do is throw away the instruction book and allow open ended experiments in the world of Lego.



CHILDREN'S BOOK WEEK AND THE SUMMER READING CLUB

Children's Book Week and the Summer Reading Club were two programs specifically aimed at increasing the level of reading and literacy in children, connecting them with books and the habit of reading regularly. Both programs are part of a coordinated approach involving national and state initiatives.

Beautiful session!
Kept my two girls
(5 and 3) happy and
entertained for an hour
and they thoroughly looked
forward to it for a week too.
Thank you.
- Patron regarding
children's sing along
session



READING CULTURE

Encouraging and supporting reading and literacy for all

STEPHANIE ALEXANDER

Top Australian chef and restaurateur Stephanie Alexander spoke at Bendigo and Gisborne Libraries to full houses that hung on every well-baked word.

BRIAN NANKERVIS

Brian Nankervis, also known as performance poet Raymond J. Bartholomeuz, performed poetry and comedy, and provided a potted life history as part of the Write on the Fringe Festival at Bendigo Library.

LITERATURE BASED THEATRE EVENTS FOR CHILDREN

This year has seen a cavalcade of theatre based on books as diverse as 'Alice in Wonderland' through to 'Billy the Punk' and 'Harry Highpants'. Converting books into theatrical experiences brings story alive for children and makes a connection between words on a page and real life. Our aim is to present a range of ways for children to experience story.



Image courtesy: Corinne Shaddock, Gisborne Gazette

MEM FOX

Mem Fox, arguably Australia's most celebrated children's author, visited Woodend Library and packed out not just the library but the local hall with her book readings and performances. The event was attended by more than 300 people who loved every minute of their time with author of 'Possum Magic', 'Where is the Green Sheep?' and other Australian picture book favourites.

More than 20 other authors spoke throughout the year on an incredible variety of topics from heirloom vegetables through to the state of refugee detention in Australia. These talks were attended by thousands of community members and sparked community conversation and new ideas.

What a terrific morning! Thanks to all concerned for arranging this wonderful event. It is wonderful to make use of our library for community events such as these.



Image courtesy: Bruce Hedge

DIGITAL LITERACY

Increasing confidence and a deeper understanding of the digital environment

DIGITAL LITERACY

Tech Savvy Seniors, one-on-one IT sessions and learning about social media and online shopping were all part of the digital learning activities that helped those wanting to develop some further skills, confidence and understanding of tablets, computers and smart phones.

ROBOTICS

We ran a series of robotics programs for children and adults, introducing people to the world of basic robot construction and programming. These activities use the advanced EV3 Lego Mindstorm robotics kits, often used in a variety of education settings.

FAMILY HISTORY

Support for exploring and researching family and local history

FAMILY HISTORY MONTH

August was Family History Month and provided an opportunity for people to learn about online historical databases, tracing the history of their house, where to begin their research and developing their research skills, and how to access Public Records material to trace their ancestry.

CREATIVITY

Opportunities for expression, developing new skills and exposure to the arts

ORCHESTRA VICTORIA PERFORMANCES

A blossoming relationship with Orchestra Victoria resulted in three pop up concerts at the Bendigo Library in August. Library visitors were treated to the very best in live string and woodwind classical music over the three days. One patron described the final concert as “a little bit of heaven in the library”.

POSSUM SKIN CLOAK DISPLAY

Bendigo Library hosted a display of beautifully presented possum skin cloaks made in the region, showcasing the Indigenous culture of the area and the passion for vivid storytelling and expression through the arts.

WELLBEING

Providing information and learning on developing and maintaining a healthy lifestyle and environment

FIRESIDE CHATS AND ELEVENSIES

Much celebrated local author Lauren Mitchell hosted informal conversations at the Eaglehawk Library, conducting conversations with authors and patrons about life, friendship, adventure and many other topics. Eaglehawk Library is small but these events regularly attracted a packed audience. “An inspiring Saturday morning talk – thank you for the insight,” were the sentiments of one patron.

MANY SONGS ONE HEART PROJECT

Local artist Stella Levak gathered people from many cultural backgrounds to develop an installation in the Bendigo Library as part of the Festival of Cultures. The concept explored the common humanity we all share within our diverse backgrounds and cultures. Stella, who moved to Bendigo from Croatia, described the library as “her first friend in Bendigo” and “Bendigo’s living room”.

BOOK CLUBS

Book Club activity continued to strengthen, with highlights including:

- 179 book clubs registered
- 297 book club sets available for loan
- Book sets used 3.4 times on average (turnover)
- 10,060 book set individual item loans
- Activity increased by 6%



An inspiring, unexpectedly exciting conversation. I loved it, it felt like being part of a chat in a circle of friends.
Thank you – I'll be back!
- Fireside Chats Participant, Eaglehawk Library

TECHNOLOGY

GOAL

Innovative infrastructure and digital services that inspire and excite our community and enhance service provision.

STRATEGIES

We will achieve this:

1. By maintaining an efficient and innovative ICT network
2. With systems that support operational efficiency for staff workflows and procedures
3. By enhancing the customer experience with technology

HIGHLIGHTS

- Improvement to internet speeds, including NBN at Castlemaine Library
- Windows 10 installed on staff and public PCs
- New circulation system deployed at Library Agencies
- 77,363 computer bookings, with additional public PCs at Castlemaine and Kangaroo Flat
- 53,167 wi-fi sessions, with easier wi-fi access for patrons
- 47 terabytes of data used
- 166 internet enabled devices available through libraries
- 380 digital literacy programs delivered

We delivered our first NBN service to Castlemaine Library as a pilot project. More NBN services will be deployed to libraries over the coming year.

We continue to meet the community's technology demands, with an increasing number of people using our facilities and services. The demand for technology assistance is growing, particularly due to business and government agencies communicating with their customers via the internet rather than mail or fax, and the growing number of services only available through the eGov portal.

Security of business continues to be an important focus with improved data back-up processes and frequency. We also have significantly refined our processes for setting up and updating new PCs – with the use of automated imaging we can now achieve in minutes what previously took days.

We have deployed a co-managed support system with Maxsum Solutions which actively monitors the health of our servers and staff PCs. The system allows us to fix issues remotely, enhancing our services to branches.

I'm not a member of Bendigo Library, but I came to hear Orchestra Victoria. Lovely that you can offer such an event for the community. And your library is beautiful. [After discovering that a Kyneton card works here too] – I'm going to browse the books and go to the café now.
- Kyneton patron



SPACES

GOAL

Welcoming and functional spaces.

STRATEGIES

We will achieve this:

1. With an eLibrary that has ease of access to collections and library information
2. By providing welcoming and flexible physical spaces that enable people to work, connect, learn and relax

HIGHLIGHTS

- 1,462,286 library visits
- 314,434 website and eLibrary visits
- 1,143,876 visits to library buildings
- Eight Library Agencies operating in community hubs
- Continued growth in eLibrary usage

Our libraries support the informational, educational, cultural and recreational needs of local communities. They provide free access to extensive collections, the internet, programs, knowledgeable staff and spaces to read, research, relax and connect with others.

Library services are provided through a variety of service points:

- eLibrary provides 24/7 access to library information, catalogue and eCollections
- Mobile Library delivered weekly access to collections and computers from July to December
- Library Agencies commenced operations in February 2017 and house small collections of books and other materials at Axedale, Boort, Dingee, Elmore, Inglewood, Pyramid Hill, Tarnagulla and Wedderburn
- Castlemaine, Eaglehawk, Gisborne, Heathcote, Romsey and Woodend Libraries are housed in buildings with other Council facilities
- Kyneton and Kangaroo Flat Libraries
- Bendigo Library includes the Goldfields Research Centre
- Bendigo Regional Archive Centre (BRAC) is located in the Bendigo Library and is a partnership between the Public Record Office of Victoria, Greater Bendigo City Council and Goldfields Library Corporation

In line with the growth in technology use, the usage of our website and eLibrary has continued to grow, which can be attributed to two major factors.

Firstly, the public are increasingly seeking information online rather than using traditional methods, so we would expect an increase each year.

Secondly, we have committed significant resourcing to improve the quality of eLibrary products and the navigability of our website and eLibrary. Our overall online usage is positive and the investment of resources and time is yielding results.

ELIBRARY

The eLibrary section of the website in particular has experienced tremendous usage growth over the last 12 months as a result of the redesign completed in the previous financial year, and due to additional promotional campaigns.

We have continued to market the eLibrary as much as resources will allow, using a variety of online and offline communication methods. As a result, we are successfully improving public awareness which is converting into usage.

We also recently redeveloped the events section of our website, breaking it out into a separate website to allow seamless integration with our existing event booking system. This was launched in December, and was specifically designed as a user friendly, attractive website with easy linkage to our main library site. It has resulted in greatly improved content management and accuracy, as well as an increase in online event bookings.

BENDIGO REGIONAL ARCHIVES CENTRE

Bendigo Regional Archives Centre (BRAC) is housed in the Bendigo Library and holds unique government and court records dating from 1855 to 2003, primarily from the north central region of Victoria. These records are used for individual research connecting families with property ownership, 19th century occupations, court appearances and social issues. They also provide information for heritage assessments, historical exhibitions, talks and workshops and sculpture identification.

BRAC is open 13 hours per week. This year 165 researchers accessed 1,140 records. There were 188 enquiries and 4,806 website visits.

For further details the BRAC Annual Service Report is available at www.brac.vic.gov.au

I love that when our new library was made new it was recycled! I love that the building wasn't just demolished but upcycled to something new and better.



OUR PEOPLE

VISITS 2013-17

Library	2014/15	2015/16	2016/17	% change since last year	% change over last three years
Bendigo ^{1,2}	450,794	571,917	580,166	1%	29%
Castlemaine	144,493	153,629	151,144	-2%	5%
Eaglehawk	14,832	16,320	15,611	-4%	5%
Gisborne	69,679	77,066	76,968	0%	10%
Heathcote	11,554	11,655	11,161	-4%	-3%
Kangaroo Flat	75,718	78,368	80,295	2%	6%
Kyneton	79,668	81,904	79,479	-3%	0%
Romsey	51,489	53,928	54,001	0%	5%
Woodend	76,125	78,441	80,495	3%	6%
Library Agencies	-	-	7,477	-	-
Mobile Library (1 Jul-24 Dec)	9,616	9,234	7,079	-23%	-26%
eLibrary	297,809	300,292	314,434	5%	6%
Home Library Service	651	761	713	-6%	10%
External Program Participation	-	3,106	3,263	5%	-
Total Visits	1,281,777	1,436,621	1,462,286	2%	14%

1. Library Agencies commenced operations on various dates in February.

2. Bendigo Library closed from 23 December 2013 to 27 January 2014 to move into new building.

The number of visits to our Libraries continues to grow with an overall increase of 14% in this three year period. In general most Libraries have a 5% or 6% increase in visits. The exceptions are Bendigo with a 29% increase and Gisborne with a 10% increase.

GLC has transitioned from the Mobile Library to seven new Library Agencies, in addition to the Pyramid Hill Neighbourhood House. The use of the Agencies is based on an estimate as most of the Agencies are based in multi-purpose community centres.



GOAL

Engaged and motivated staff that enable our communities to benefit from our collections, technology, programs and spaces.

STRATEGIES

We will achieve this:

1. With a culture of continuous learning and improvement
2. By engagement of our staff in planning for the future
3. With plans, policies and communications that provide clarity and direction

HIGHLIGHTS

- Selected staff attended conferences with subjects ranging from best library practice such as the ALIA Information Online Conference in Sydney, to the community focused Communities in Control Conference in Melbourne
- Staff participated in several online learning opportunities including Jumpstart (digital literacy), YA Why Not? (engaging young adults), Branching Out (family history), and REAL (diversity and access)
- Jess Saunders completed the state-wide Shared Leadership Training Program
- Staff participated in industry special interest groups for operations, technology, collections, and reading culture
- Staff attended various industry seminars at the State Library of Victoria
- Two all staff Professional Development Days were held at Bendigo Library

STAFF WELLBEING AND WORKPLACE CULTURE

The All Staff Bulletin, distributed to staff members fortnightly, has been instrumental in improving communication across the organisation. It has also increased staff awareness of and access to secondment and training opportunities.

The EBA Bargaining Committee met frequently to agree upon a new Enterprise Agreement. This new agreement came into effect in March 2017. A new Staff Consultative Committee has been established and meetings are scheduled bi-monthly.

All managers have participated in coaching this year, and developed their understanding of Emotionally Intelligent Leadership.

ORGANISATIONAL REVIEWS

The way we deliver services to remote communities was reviewed, and as a result we shifted from providing the services via the Mobile Library to establishing eight community based Library Agencies. This change resulted in several staffing changes and the establishment of a new Community Based Services Team.



GOVERNANCE

GOAL

The Board and staff work collaboratively to ensure organisational sustainability and equity of access.

STRATEGIES

We will achieve this:

1. With strategic planning in the context of financial sustainability
2. By implementing systems that support operational effectiveness
3. By actively promoting and building a culture of good governance

HIGHLIGHTS

- Presentations to Councillors to increase awareness of the benefits of libraries and to increase collaboration
- Review of the collection delivery to housebound individuals and institutions completed
- Library Agencies operating under the new service delivery model for rural communities to replace the Mobile Library service
- Completion of the 2017–2021 Library Plan which was based on community consultation undertaken in collaboration with member Councils
- Revised the methodology used for our collection depreciation

ABOUT THE BOARD

The Goldfields Library Corporation Board is responsible for the provision of the best library service outcomes for the communities of the four member Councils. The Board is appointed to provide leadership for good governance of the Corporation through strategic planning, policy determination and service evaluation.

Representation on the Board is established by the Regional Library Agreement adopted by the member Councils: Greater Bendigo City Council, Loddon Shire Council, Macedon Ranges Shire Council and Mt Alexander Shire Council.

The service operates as an independent legal entity and is audited annually by the Victorian Auditor-General.

FUNDING TO EXTEND SERVICES

- Funding of \$20,000 was received from a generous donor for Library Agency equipment
- Living Libraries funding of \$29,000 was received for shelving for the Library Agencies
- Funding was received for the Tech Savvy Seniors program (\$16,500) and Write on the Fringe Festival (\$5,000)
- Funding of \$9,600 was received for adult literacy programs in the Shire of Loddon

COMMUNICATIONS AND MARKETING ACTIVITY

Our communications and marketing activity continues to increase, utilising a range of online and offline mediums. Social media engagement continues to grow, with the number of Facebook and Twitter followers growing 17% from 3,855 in the previous financial year to 4,527. A new events website has been established, streamlining our online events promotions.

Digital screens are now used for promotion at both Bendigo and Woodend Libraries. Four seasonal programs were distributed in print and online format, along with 12 monthly email newsletters and numerous printed flyers and posters. Sixty-two media releases and photo opportunities were circulated to local media outlets, with consistent coverage received.

BOARD MEMBERS



Cr Rod Fyffe
Greater Bendigo City Council



Kerryn Ellis
Greater Bendigo City Council



Cr Cheryl McKinnon
Loddon Shire Council
(Chair)



Phil Pinyon
Loddon Shire Council



Cr Jennifer Anderson
Macedon Ranges Shire Council
(Dec - Apr)



Cr John Connor
Macedon Ranges Shire Council
(Jul - Oct)



Karen Stevens
Macedon Ranges Shire Council



Cr Bill West
Macedon Ranges Shire Council
(May - Jun)



Cr Bronwen Machin
Mount Alexander Shire Council
(Dec - Jun)



Cr Michael Redden
Mount Alexander Shire Council
(Jul - Oct)



Vicky Mason
Mount Alexander Shire Council
(Jul - Nov)



Lisa Knight
Mount Alexander Shire Council
(May - Jun)

Gaynor Atkin
Mount Alexander Shire Council
(Dec - Apr)



**NORTH CENTRAL GOLDFIELDS
REGIONAL LIBRARY CORPORATION**

TRADING AS

GOLDFIELDS LIBRARY CORPORATION

FINANCIAL REPORT

FOR THE YEAR

**1 JULY 2016
TO
30 JUNE 2017**

FINANCIAL REPORT

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For the Year Ended 30 June 2017

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	Note	2017 \$	2016 \$
Income			
Member Contributions	3	4,613,118	4,537,680
Grants - Operating	4	1,338,661	1,295,013
Grants - Capital	4	67,961	39,041
User Fees, Charges and Fines	5	270,966	313,307
Other Income	6	120,873	186,693
Assets Received Free of Charge	7	7,365	14,140
Total Income		6,418,944	6,385,874
Expenses			
Employee Costs	8	4,353,617	3,975,313
Plant and Equipment Costs	9	290,286	325,378
Depreciation	10	1,560,351	1,217,572
Administration and Maintenance Charges	11	445,254	382,222
Other Expenses	12	301,560	321,384
Net (Gain) / Loss on Disposal of Plant, Resources and Equipment	13	930,149	736
Total Expenses		7,881,217	6,222,605
Surplus / (Deficit) for the Year		(1,462,273)	163,269
Total Comprehensive Result		(1,462,273)	163,269

The above comprehensive income statement should be read with the accompanying notes.

North Central Goldfields Regional Library Corporation
Balance Sheet
For the Year Ended 30 June 2017

	Note	2017 \$	2016 \$
ASSETS			
Current Assets			
Cash and Cash Equivalents	14	2,132,488	2,109,720
Trade and Other Receivables	15	31,492	5,711
Other Assets	16	172,228	184,169
Total Current Assets		2,336,208	2,299,600
Non-Current Assets			
Plant, Resources and Equipment	17	4,215,625	5,766,795
Total Non-Current Assets		4,215,625	5,766,795
TOTAL ASSETS		6,551,833	8,066,395
LIABILITIES			
Current Liabilities			
Trade and Other Payables	18	179,895	163,297
Trust Funds	19	673	1,455
Provisions	20	1,046,785	1,079,546
Total Current Liabilities		1,227,353	1,244,298
Non-Current Liabilities			
Provisions	20	68,294	103,638
Total Non-Current Liabilities		68,294	103,638
TOTAL LIABILITIES		1,295,647	1,347,936
NET ASSETS		5,256,186	6,718,459
Equity			
Member Contributions		2,466,638	2,466,638
Reserves	21	1,235,466	1,191,801
Accumulated Surplus		1,554,082	3,060,020
TOTAL EQUITY		5,256,186	6,718,459

The above balance sheet should be read with the accompanying notes.

North Central Goldfields Regional Library Corporation
Statement of Changes in Equity
For the Year Ended 30 June 2017

	Note	Total \$	Member Contributions \$	Accumulated Surplus \$	Discretionary Reserves \$
2017					
Balance at Beginning of the Financial Year		6,718,459	2,466,638	3,060,020	1,191,801
Surplus for the Year		(1,462,273)	-	(1,462,273)	-
Transfers to Other Reserves	21	-	-	(63,665)	63,665
Transfers from Other Reserves	21	-	-	20,000	(20,000)
Balance at End of the Financial Year		5,256,186	2,466,638	1,554,082	1,235,466
2016					
Balance at Beginning of the Financial Year		6,555,190	2,466,638	3,058,078	1,030,474
Surplus for the Year		163,269	-	163,269	-
Transfers to Other Reserves	21	-	-	(196,939)	196,939
Transfers from Other Reserves	21	-	-	35,612	(35,612)
Balance at End of the Financial Year		6,718,459	2,466,638	3,060,020	1,191,801

The above statement of changes in equity should be read with the accompanying notes.

**North Central Goldfields Regional Library Corporation
Statement of Cash Flows
For the Year Ended 30 June 2017**

	Note	2017 Inflows/ (Outflows) \$	2016 Inflows/ (Outflows) \$
Cash Flows from Operating Activities			
Member Contributions		5,074,430	4,991,448
Grants - Operating		1,338,661	1,295,013
Grants - Capital		67,961	39,041
User Fees, Charges and Fines		297,545	346,230
Interest Received		75,569	75,686
Other Income		49,509	119,347
Employee Costs		(4,410,154)	(3,915,791)
Plant and Equipment Costs		(310,386)	(404,289)
Administration and Maintenance Charges		(481,048)	(466,693)
Other Expenses		(329,882)	(394,227)
Net GST Payment		(417,472)	(435,199)
Net Cash Provided by/(Used in) Operating Activities	22	<u>954,733</u>	<u>1,250,566</u>
Cash Flows from Investing Activities			
Proceeds from Sale of Assets		123,273	-
Payment for Plant, Resources and Equipment		(1,055,238)	(1,037,144)
Net Cash Provided by/(Used in) Investing Activities		<u>(931,965)</u>	<u>(1,037,144)</u>
Cash Flows from Financing Activities			
Net Cash Provided by/(Used in) Financing Activities		<u>-</u>	<u>-</u>
Net Increase/(Decrease) in Cash and Cash Equivalents		22,768	213,422
Cash and Cash Equivalents at the Beginning of the Financial Year		2,109,720	1,896,298
Cash and Cash Equivalents at the End of the Financial Year		<u>2,132,488</u>	<u>2,109,720</u>
Financing Arrangements	23	8,000	8,000
Intended Allocations	14	1,845,013	1,845,734

The above statement of cash flows should be read with the accompanying notes.

**North Central Goldfields Regional Library Corporation
Statement of Capital Works
For the Year Ended 30 June 2017**

	Note	2017 \$	2016 \$
Resources		912,315	911,778
Plant and Vehicles		-	-
Information Technology		149,679	116,329
Furniture and Equipment		-	23,177
Total Capital Works Expenditure		<u>1,061,994</u>	<u>1,051,284</u>
Represented by:			
Renewal		1,061,994	1,051,284
New Assets		-	-
Total Capital Works Expenditure		<u>1,061,994</u>	<u>1,051,284</u>

The above statement of capital works should be read with the accompanying notes.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

Introduction

The North Central Goldfields Regional Library Corporation was established by an Order of the Governor in Council on 12 January 1996 and is a body corporate. The Corporation's main office is located at 259 Hargreaves St, Bendigo VIC 3550.

Statement of Compliance

These financial statements are a general purpose financial report that consists of a Comprehensive Income Statement, Balance Sheet, Statement of Changes in Equity, Statement of Cash Flows, Statement of Capital Works and Notes accompanying these financial statements. The general purpose financial report complies with the Australian Accounting Standards, other authoritative pronouncements of the Australian Accounting Standards Board, the Local Government Act 1989, and the Local Government (Planning and Reporting) Regulations 2014.

NOTE 1 **Significant Accounting Policies**

a. Basis of Accounting

The accrual basis of accounting has been used in the preparation of these financial statements, whereby assets, liabilities, equity, income and expenses are recognised in the reporting period to which they relate, regardless of when cash is received or paid.

Judgements, estimates and assumptions are required to be made about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated judgements are based on professional judgement derived from historical experience and various other factors that are believed to be reasonable under the circumstances. Actual results may differ from these estimates.

Revisions to accounting estimates are recognised in the period in which the estimate is revised and also in future periods that are affected by the revision. Judgements and assumptions made by management in the application of AAS's that have significant effects on the financial statements and estimates relate to:

- the fair value of land, plant, resources and equipment (refer to note 1 (g))
- the determination of depreciation for buildings, infrastructure, plant and equipment (refer to note 1 (h))
- the determination of employee provisions (refer to note 1 (k)).

Unless otherwise stated, all accounting policies are consistent with those applied in the prior year. Where appropriate, comparative figures have been amended to accord with current presentation, and disclosure has been made of any material changes to comparatives.

b. Change in Accounting Policies

The Corporation has reviewed and adopted new useful lives of some of its categories within its Resources. The change has been identified due to the implementation of a new Resource system which has been able to provide more accurate data in regards to Resource stock level and condition.

The reduction in useful lives of these categories has impacted on current financial years depreciation expense. The 2016/17 depreciation expense for Resources is \$1,294,263 compared to \$948,316 if the useful lives had of remained unchanged. This is an increase in expenditure for the current financial year of \$345,946. There is also additional asset write off's of \$771,402 to bring these asset categories up to their correct valuation in line with their useful lives.

Refer to Note 1(h) below for a comparison in the classes that changed between the current and prior years.

c. Revenue Recognition

Income is recognised when the Corporation obtains control of the contribution or the right to receive the contribution, it is probable that the economic benefits comprising the contribution will flow to the Corporation and the amount of the contribution can be measured reliably.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE 1 **Significant Accounting Policies (cont.)**

c. Revenue Recognition (cont.)

Member Contributions

Annual Member Contributions are recognised as revenue when the Corporation issues invoices to the member Councils.

Grants

Grant income is recognised when the Corporation obtains control of the contribution. This is normally obtained upon their receipt (or acquittal) or upon earlier notification that a grant has been secured, and are valued at their fair value at the date of transfer.

User Fees, Charges and Fines

User fees are recognised as revenue when the service has been provided or the payment is received, whichever first occurs.

Interest

Interest is recognised as it is earned.

Other Income

Other income is measured at the fair value of the consideration received or receivable and is recognised when the Corporation gains control over the right to receive the income.

Assets Received Free of Charge

Non monetary contributions are recognised as revenue when the Corporation obtains control over the contributed asset.

d. Cash and Cash Equivalents

Cash and cash equivalents include cash on hand, deposits at call, and other highly liquid investments with original maturities of 90 days or less, net of outstanding bank overdrafts.

e. Trade and Other Receivables

Trade debtors are carried at nominal amounts. The collectability of debts is assessed on an ongoing basis and specific provision is made for any doubtful accounts where the debt is more than 60 days overdue. Debts which are known to be uncollectible are written off.

f. Other Financial Assets

Financial assets are valued at fair value, being market value, at balance date. Any unrealised gains and losses on holdings at balance date are recognised as either a revenue or expense.

g. Recognition and Measurement of Plant, Resources and Equipment

Acquisition

The purchase method of accounting is used for all acquisitions of assets, being the fair value of assets provided as consideration at the date of acquisition plus any incidental costs attributable to the acquisition. Fair value is the price that would be received to sell an asset in an orderly transaction between market participants at the measurement date.

In accordance with the Corporation's policy, the threshold limits detailed in Note 1(h) have applied when recognising assets within an applicable asset class and unless otherwise stated are consistent with the prior year.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE
1 **Significant Accounting Policies (cont.)**

h. Depreciation of Plant, Resources and Equipment

Plant and vehicles, resources, information technology and furniture and equipment having limited useful lives are systematically depreciated over their useful lives to the Corporation in a manner which reflects consumption of the service potential embodied in those assets. Estimates of remaining useful lives and residual values are made on a regular basis with major asset classes reassessed annually. Depreciation rates and methods are reviewed annually.

Where assets have separate identifiable components that are subject to regular replacement, these components are assigned distinct useful lives and residual values and a separate depreciation rate is determined for each component.

Straight line depreciation is charged based on the residual useful life as determined each year.

Depreciation periods used are listed below and are consistent with the prior year unless otherwise stated. Refer below for a comparison in the classes that changed between years.

Asset recognition thresholds and depreciation periods

	Depreciation Period		Threshold Limit
	2017	2016	
Plant & Vehicles			
Vehicles	2 - 4 years	2 - 4 years	\$1,000
Vehicles - Trailers	10 years	10 years	\$1,000
Resources (i)	3 - 7 years (ii)	5 - 10 years (ii)	\$1
Information Technology	2 - 10 years	2 - 10 years	\$1,000
Furniture and Equipment			
Furniture and Fittings	10 - 20 years	10 - 20 years	\$1,000
Office Equipment	5 years	5 years	\$1,000

(i) Resources comprise of the library's lending and research resources including books, DVD's and CD's.

(ii) The depreciation period of the Resources has changed for the year ended 30 June 2017 from 5 - 10 years to 3 - 7 years. This change results in higher depreciation of \$1,294, 263 in the current financial year (15/16 \$941,064).

Resources are catalogued, and as items are taken out of circulation the catalogue is adjusted. Once items are fully depreciated in accordance with individual category useful lives, they are disposed of for accounting purposes from opening cost and accumulated depreciation. This contributes to a net loss on disposal of \$930,149 in the current financial year (15/16 \$736), of which \$771,402 is related to Resources.

i. Repairs and Maintenance

Routine maintenance, repair costs, and minor renewal costs are expensed as incurred. Where the repair relates to the replacement of a component of an asset and the cost exceeds the capitalisation threshold the cost is capitalised and depreciated. The carrying value of the replaced asset is expensed.

j. Impairment of Assets

At each reporting date, the Corporation reviews the carrying value of its assets to determine whether there is any indication that these assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs of disposal and value in use, is compared to the assets carrying value. Any excess of the assets carrying value over its recoverable amount is expensed to the comprehensive income statement, unless the asset is carried at the revalued amount in which case, the impairment loss is recognised directly against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that same class of asset.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE 1 Significant Accounting Policies (cont.)

k. Employee Costs and Benefits

The calculation of employee costs and benefits includes all relevant on-costs and are calculated as follows at reporting date.

Wages and Salaries and Annual Leave

Liabilities for wages and salaries, including non-monetary benefits, annual leave and accumulated sick leave expected to be wholly settled within 12 months of the reporting date are recognised in the provision for employee benefits in respect of employee services up to the reporting date, classified as current liabilities and measured at their nominal values.

Liabilities that are not expected to be wholly settled within 12 months of the reporting date are recognised in the provision for employee benefits as current liabilities, measured at present value of the amounts expected to be paid when the liabilities are settled using the remuneration rate expected to apply at the time of settlement.

Long Service Leave

Liability for long service leave (LSL) is recognised in the provision for employee benefits.

Current Liability - unconditional LSL is disclosed as a current liability even when the Corporation does not expect to settle the liability within 12 months because it will not have the unconditional right to defer settlement of the entitlement should an employee take leave within 12 months.

The components of this current liability are measured at:

- present value - component that is not expected to be wholly settled within 12 months.
- nominal value - component that is expected to be wholly settled within 12 months.

Classification of employee costs

Non-current liability - conditional LSL that has been accrued, where an employee is yet to reach a qualifying term of employment, is disclosed as a non-current liability. There is an unconditional right to defer settlement of the entitlement until the employee has completed the requisite years of service.

This non-current LSL liability is measured at present value.

l. Leases

Operating Leases

Lease payments for operating leases are required by the accounting standard to be recognised on a straight line basis, rather than expensed in the years in which they are incurred.

m. Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office. In these circumstances the GST is recognised as part of the cost of acquisition of the asset or as part of an item of the expense. Receivables and payables in the balance sheet are shown inclusive of GST.

Cash flows are presented in the Statement of Cash Flows on a gross basis, except for the GST component of investing and financing activities, which are disclosed as operating cash flows.

n. Contingent Assets and Contingent Liabilities and Commitments

Contingent assets and contingent liabilities are not recognised in the Balance Sheet, but are disclosed by way of a note and, if quantifiable, are measured at nominal value. Contingent assets and liabilities are presented inclusive of GST receivable or payable respectively.

Commitments are not recognised in the Balance Sheet. Commitments are disclosed at their nominal value by way of a note and are presented inclusive of the GST payable.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE 1 Significant Accounting Policies (cont.)

o. Pending Accounting Standards

Certain new AAS's have been issued that are not mandatory for the 30 June 2017 reporting period. The Corporation has assessed these pending standards and has identified that no material impact will flow from the application of these standards in future reporting periods.

p. Rounding

Unless otherwise stated, amounts in the financial report have been rounded to the nearest dollar. Figures in the financial statement may not equate due to rounding.

q. Share of Equity

The percentages of equity held by participating councils making up the North Central Goldfields Regional Library Corporation is based on original contributions made at the time the Corporation came into being on 25th January 1996, plus a calculated figure for the share of each subsequent years income contribution. The percentages are as follows:

	2017	2016
City of Greater Bendigo	61.29%	61.32%
Macedon Ranges Shire Council	22.44%	22.17%
Mount Alexander Shire Council	11.06%	11.12%
Loddon Shire Council	5.21%	5.39%

r. Comparative Figures

When applicable, comparative figures have been adjusted to place them on a comparable basis with current year figures.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE 2 Budget Comparison

The budget comparison notes compare the Corporation's financial plan, expressed through its annual budget, with actual performance. The *Local Government (Planning and Reporting) Regulations 2014* requires explanation of any material variances. The Corporation has adopted a materiality threshold of 10% and \$10,000 where further explanation is warranted. Explanations have not been provided for variations below the materiality threshold unless the variance is considered to be material because of its nature.

The budget figures detailed below are those adopted by the Corporation on 27th May 2016. The Budget was based on assumptions that were relevant at the time of adoption of the Budget. The Corporation sets guidelines and parameters for income and expense targets in this budget in order to meet the Corporation's planning and financial performance targets for both the short and long-term. The budget did not reflect any changes to equity resulting from asset revaluations, as their impacts were not considered predictable.

These notes are prepared to meet the requirements of the Local Government Act 1989 and the Local Government (Planning and Reporting) Regulations 2014.

a) Income and Expenditure

	Budget 2017 \$	Actual 2017 \$	Variance 2017 \$	%	Ref
Income					
Member Contributions	4,661,569	4,613,118	(48,451)	(1%)	
Grants - Operating	1,288,021	1,338,661	50,640	4%	
Grants - Capital	-	67,961	67,961	100%	1
User Fees, Charges and Fines	274,754	270,966	(3,788)	(1%)	
Other Income	59,096	120,873	61,777	51%	2
Assets Received Free of Charge	2,000	7,365	5,365	73%	
Total Income	6,285,440	6,418,944	(133,504)	(2%)	
Expenses					
Employee Benefits	4,143,240	4,353,617	210,377	5%	
Plant and Equipment Costs	366,687	290,286	(76,401)	(26%)	3
Depreciation	1,199,049	1,560,351	361,302	23%	4
Administration and Maintenance Charges	427,554	445,254	17,700	4%	
Other Expenses	356,549	301,560	(54,989)	(18%)	5
Net (Gain) / Loss on Disposal of Plant, Resources and Equipment	92,360	930,149	837,789	90%	6
Total Expenses	6,585,439	7,881,217	(1,295,778)	(16%)	
Surplus/(deficit) For the Year	(299,999)	(1,462,273)	1,162,274	(79%)	

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE 2 Budget Comparison (cont.)

(i) Explanation of Material Variations

Variance Ref	Item	Explanation
1	Grants - Capital	The Corporation received unbudgeted Capital Grants during the year. \$38,961 for the Premiers Reading Challenge and \$29,000 for the Living Libraries Infrastructure Program.
2	Other Income	The Corporation received unbudgeted donations of \$6,503 during the year. Rental Income received of \$37,698 was budgeted for under User Fees, Charges and Fines, however is disclosed in Other Income.
3	Plant and Equipment Costs	The Corporation had an approximate \$46,000 saving in the reduced cost of photocopier leases during the year. A further \$30,000 has been postponed until next financial year due to timing of funding received and therefore a project being delayed.
4	Depreciation	The Corporation adopted new useful lives of some of its Resources.
5	Other Expenses	Approximately \$35,000 is due to the reallocation of to Database Costs, which is now shown in Administration and Maintenance Charges.
6	Net Gain / (Loss) on Disposal of Plant, Resources and Equipment	The Corporation adopted new useful lives of some of its Resources. This had an impact on the loss on disposal of resources as they were brought in line with their current useful lives. Approximately \$770,000 was unbudgeted. The actual loss on disposal of plant was approximately \$66,000 more than budgeted.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE 2 Budget Comparison (cont.)

b) Capital Works

	Budget 2017 \$	Actual 2017 \$	Variance 2017 \$	%	Ref
Resources	877,018	912,315	(35,297)	(4%)	
Plant and Vehicles	60,000	-	60,000	100%	6
Information Technology	163,600	149,679	13,921	9%	
Furniture and Equipment	30,000	-	30,000	100%	7
Total Capital Works Expenditure	1,130,618	1,061,994	68,624		

Represented by:

Asset Renewal Expenditure	1,070,618	1,061,994	8,624	1%
New Asset Expenditure	60,000	-	60,000	100%
Total Capital Works Expenditure	1,130,618	1,061,994	68,624	

(i) Explanation of Material Variations

Variance Ref	Item	Explanation
6	Plant & Vehicles	The purchase of the delivery van has been delayed to next financial year.
7	Furniture and Equipment	The purchase of Furniture and Equipment has been delayed to next financial year.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE 3 Member Contributions

Member Council Contributions

	2017 \$	2016 \$
City of Greater Bendigo	2,814,813	2,704,128
Loddon Shire	145,351	239,527
Mt. Alexander Shire	476,332	461,942
Macedon Ranges Shire	1,176,622	1,132,083
Total Member Council Contributions	4,613,118	4,537,680

Normal Member Council Contributions per Capita

26.31	25.67
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NOTE 4 Grants

Grants were received in respect of the following:

Summary of Grants

	2017 \$	2016 \$
State Funded Grants	1,399,522	1,327,054
Local Government Grants	7,100	7,000
Total Grants Received	1,406,622	1,334,054

Operating Grants

Recurrent - State Government

State Government Library Grant	1,221,188	1,196,110
Total Recurrent Operating Grants	1,221,188	1,196,110

Non-Recurrent - State Government

State Government - Local Priorities	64,273	62,953
State Government - Other	46,100	28,950

Non-Recurrent - Local Government

Local Government - Other	7,100	7,000
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Total Non-Recurrent Operating Grants

117,473	98,903
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Total Operating Grants

1,338,661	1,295,013
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Capital Grants

Non-Recurrent - State Government

State Government - Premiers Reading Challenge	38,961	39,041
State Government - Living Libraries Infrastructure Program	29,000	-

Total Non-Recurrent Capital Grants

67,961	39,041
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Total Capital Grants

67,961	39,041
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NOTE 5 User Fees, Charges and Fines

Fines	59,983	50,921
Mobile Library User Contributions	53,106	101,153
Inter Library Loans	4,258	4,368
Reimbursements	91,363	99,445
Book Recovery	8,070	5,281
Photocopying and Printing	54,186	52,139
Total User Fees, Charges and Fines	270,966	313,307

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

	2017 \$	2016 \$
NOTE 6 Other Income		
Interest	75,569	75,686
Donations	6,503	77,740
Rental Income	37,698	32,174
Other	1,103	1,093
Total Other Income	120,873	186,693
NOTE 7 Assets Received Free of Charge		
Resources at Fair Value	7,365	14,140
Total Assets Received Free of Charge	7,365	14,140
NOTE 8 Employee Costs		
Wages and Salaries	3,558,868	3,215,081
Superannuation	352,845	332,835
Annual Leave	293,906	286,065
Long Service Leave	95,360	97,947
WorkCover	18,602	17,782
Fringe Benefits Tax	5,503	5,704
Staff Training/Conferences	28,533	19,899
Total Employee Costs	4,353,617	3,975,313
NOTE 9 Plant and Equipment Costs		
Plant Operating and Maintenance	29,477	58,049
Photocopier Expenses	14,095	14,733
Talking Technology - Lease	-	6,214
Photocopier - Lease	12,024	13,487
ABN - Cataloguing	6,649	6,709
General Office Equipment	65,038	80,869
Automated Systems Maintenance	163,003	145,317
Total Plant and Equipment Costs	290,286	325,378
NOTE 10 Depreciation		
Plant and Vehicles	60,825	83,832
Resources	1,294,263	941,064
Information Technology	185,796	170,180
Furniture and Equipment	19,467	22,496
Total Depreciation	1,560,351	1,217,572
NOTE 11 Administration and Maintenance Charges		
Administration Charge	76,544	73,931
Insurances	53,772	52,563
Headquarters Maintenance Charge	32,284	32,904
Database Costs	258,742	196,375
Consultants Fees	15,505	22,895
Human Resources	8,407	3,554
Total Administration and Maintenance Charges	445,254	382,222

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

	2017 \$	2016 \$
NOTE 12 Other Expenses		
Rural Transaction Centre	13,125	5,114
Postage	10,577	10,682
Publicity/Advertising	3,096	4,210
Marketing/Promotion	13,655	14,216
Children Program Promotion	30,276	43,144
Adult Program Promotion	17,342	16,544
Printing and Stationery	26,764	24,411
Periodicals	41,851	42,164
Internet Expenses	61,050	67,059
Newspapers	15,534	14,906
Processing Supplies	7,315	34,820
Freight	19,486	14,451
Travelling	5,055	4,762
Inter Library Loan Costs	285	390
Membership & Sponsorships	8,320	10,082
Audit Fees	8,200	7,900
Bank Charges	2,789	3,139
Board Costs	231	267
Cleaning Services	2,748	927
First Aid	10	52
Collection Software	13,000	757
Recycling/Shredding Collection	851	1,387
Total Other Expenses	301,560	321,384
NOTE 13 Net Gain / (Loss) on Disposal of Plant, Resources and Equipment		
Proceeds of Sale	123,273	-
Costs associated with Sale	(609)	-
Written Down Value of Assets Disposed	(1,052,813)	(736)
Total Net Gain / (Loss) on Disposal of Plant, Resources and Equipment	(930,149)	(736)

Written down value of assets disposed consists of Resources \$771,402 and Plant & Materials \$281,410.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE	2017	2016
14	\$	\$
Cash and Cash Equivalents		
Cash on Hand	1,960	1,980
Cash at Bank	27,979	33,856
At Call Account	125,000	110,000
Term Deposits	1,977,549	1,963,884
	2,132,488	2,109,720
<p>The Corporation's cash and cash equivalents are not subject to external restrictions that limit the amounts available for discretionary use.</p> <p>Intended Allocations Although not externally restricted the following amounts have been allocated for specific future purposes by the Corporation:</p>		
- Long Service Leave - Investments *	609,547	653,933
- Discretionary Reserves (Note 21)	1,235,466	1,191,801
Total Funds Subject to Intended Allocations	1,845,013	1,845,734

* Intended Allocations for long service leave is based on the former Local Government (Long Service Leave) Regulations 2002 and does not necessarily equate to the long service leave liability disclosed in Note 20 due to a different basis of calculation prescribed by the regulation. Changes to the Local Government Long Service Leave Regulations 2002 during the 2012 financial year has meant that under the Regulation the requirement to maintain separate investments for Long Service Leave balances no longer exists. As at 30 June 2017 the Corporation still maintains the investment balance under the former Regulation requirements.

NOTE	2017	2016
15	\$	\$
Trade and Other Receivables		
Interest Receivable	4,937	5,232
GST Debtor	26,555	-
Other Debtors	-	479
Total Trade and Other Receivables	31,492	5,711

NOTE	2017	2016
16	\$	\$
Other Assets		
Prepayments	172,228	184,169
Total Other Assets	172,228	184,169

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016
17	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$
Plant, Resources and Equipment										
At Fair Value 1 July 2016	7,919,424	761,538	1,107,270	358,879	10,147,111	(4,380,316)	134,249	5,766,795	1,054,629	7,365
Accumulated Depreciation at 1 July 2016	(3,271,261)	(394,634)	(489,791)	(224,630)	(4,380,316)	-	-	-	-	-
Movements in Fair Value	904,950	-	149,679	-	-	-	-	-	-	-
Acquisition of assets at fair value	7,365	-	-	-	-	-	-	-	-	-
Donated assets	-	-	-	-	-	-	-	-	-	-
Revaluation increments/decrements	(3,264,673)	(693,633)	-	-	-	-	-	-	-	-
Fair value of assets disposed	-	-	-	-	-	-	-	-	-	-
Impairment losses recognised in operating result	-	-	-	-	-	-	-	-	-	-
Transfers	-	-	-	-	-	-	-	-	-	-
	(2,352,358)	(693,633)	149,679	(19,467)	(2,896,312)	(19,467)	1,345,142	(1,560,351)	2,905,493	(3,035,174)
Movements in Accumulated Depreciation	(1,294,263)	(60,825)	(185,796)	-	-	-	-	-	-	-
Depreciation and amortisation	2,493,270	412,223	-	-	-	-	-	-	-	-
Accumulated depreciation of disposals	-	-	-	-	-	-	-	-	-	-
Impairment losses recognised in operating result	-	-	-	-	-	-	-	-	-	-
Transfers	-	-	-	-	-	-	-	-	-	-
	1,199,007	351,398	(185,796)	(19,467)	1,345,142	(19,467)	1,345,142	(1,560,351)	2,905,493	(3,035,174)
At Cost 30 June 2017	5,567,066	67,905	1,256,949	358,879	7,250,799	(2,072,254)	114,782	4,215,625	7,250,799	(3,035,174)
Accumulated Depreciation at 30 June 2017	3,494,812	24,669	581,362	114,782	4,215,625	(2,072,254)	114,782	4,215,625	7,250,799	(3,035,174)

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

	2017 \$	2016 \$	
NOTE 18 Trade and Other Payables			
Current			
Trade Creditors	28,650	23,148	
GST Creditor	-	1,584	
Accrued Expenses	9,020	8,690	
Accrued Salaries	142,225	129,875	
Total Trade and Other Payables	179,895	163,297	
NOTE 19 Trust Funds			
Paid Parental Leave	673	1,455	
Total Trust Funds	673	1,455	
NOTE 20 Provisions			
	Annual Leave	Long Service Leave	Total
	\$	\$	\$
2017			
Balance at beginning of the financial year	336,074	847,110	1,183,184
Additional provisions	300,532	141,030	441,562
Amounts used	(318,954)	(145,514)	(464,468)
Decrease in the discounted amount arising because of time and the effect of any change in the discount rate	(78)	(45,121)	(45,199)
Balance at the end of the financial year	317,574	797,505	1,115,079
2016			
Balance at beginning of the financial year	389,406	766,743	1,156,149
Additional provisions	289,701	103,302	393,003
Amounts used	(343,263)	(39,473)	(382,736)
Increase in the discounted amount arising because of time and the effect of any change in the discount rate	230	16,538	16,768
Balance at the end of the financial year	336,074	847,110	1,183,184
	2017	2016	
	\$	\$	
(a) Employee Provisions			
Current Provisions expected to be settled within 12 months			
Annual Leave	266,789	262,098	
Long Service Leave	67,806	58,451	
	334,595	320,549	
Current Provisions expected to be settled after 12 months			
Annual Leave	50,785	73,976	
Long Service Leave	661,405	685,021	
	712,190	758,997	
Total Current Employee Provisions	1,046,785	1,079,546	
Non-Current			
Long Service Leave	68,294	103,638	
Total Non-Current Employee Provisions	68,294	103,638	

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

	2017 \$	2016 \$		
NOTE 21 Reserves				
	Balance at the Beginning of Reporting Period	Transfer from Accumulated Surplus	Transfer to Accumulated Surplus	Balance at the End of Reporting Period
	\$	\$	\$	\$
Discretionary Reserves 2017				
Plant Replacement	477,918	-	(20,000)	457,918
Local History Bequest	387,439	11,754	-	399,193
Defined Benefits	250,000	50,000	-	300,000
Art Book Bequest	76,444	1,911	-	78,355
Total Discretionary Reserves	1,191,801	63,665	(20,000)	1,235,466
Discretionary Reserves 2016				
Plant Replacement	417,918	60,000	-	477,918
Development Initiatives	35,612	-	(35,612)	-
Local History Bequest	376,944	10,495	-	387,439
Defined Benefits	200,000	50,000	-	250,000
Art Book Bequest	-	76,444	-	76,444
Total Discretionary Reserves	1,030,474	196,939	(35,612)	1,191,801
Discretionary Reserves				
Plant Replacement Reserve				
This reserve has been established for future vehicle purchases.				
Development Initiatives Reserve				
This reserve has been established for future major IT Capital purchases and other initiatives.				
Local History Bequest Reserve				
This reserve was established when the Corporation received a Bequest to be spent on Local History.				
Defined Benefits Reserve				
This reserve is used to assist with the funding of any call that may be made on the Corporation as a result of shortfall in the Local Authorities Superannuation Fund Defined Benefits Plan.				
Art Book Bequest Reserve				
This reserve was established when the Corporation received a Bequest to be spent on Art Books.				
NOTE 22 Reconciliation of Cash Flows From Operating Activities to Surplus/(Deficit)				
		2017	2016	
		\$	\$	
Surplus/(Deficit) For the Year		(1,462,273)	163,269	
Fair Value of Assets Donated		(7,365)	(14,140)	
Depreciation		1,560,351	1,217,572	
Net (Gain)/Loss on Disposal of Assets		930,149	736	
Change in Assets and Liabilities:				
(Increase)/Decrease in Trade and Other Receivables		(25,781)	5,100	
(Increase)/Decrease in Other Assets		11,941	(10,480)	
Increase/(Decrease) in Trade and Other Payables		16,598	(139,980)	
Increase/(Decrease) in Trust Funds		(782)	1,455	
Increase/(Decrease) in Provisions		(68,105)	27,034	
Net Cash Provided By/(Used In) Operating Activities		954,733	1,250,566	

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

	2017 \$	2016 \$
NOTE 23 Financing Arrangements		
Credit card facilities	8,000	8,000
Total Facilities	8,000	8,000
Used facilities	5,437	1,414
Unused facilities	2,563	6,586
	8,000	8,000
NOTE 24 Commitments		
The Corporation has entered into the following commitments		
Operating Commitments	90,895	178,121
Capital Commitments	-	-
The Corporation has no known outstanding Capital Commitments.		
NOTE 25 Operating Leases		
Operating Lease Commitments		
At the reporting date, the Corporation had the following obligations under non-cancellable operating leases for the lease of equipment for use within Corporation's activities (these obligations are not recognised as liabilities):		
Not later than one year	42,458	42,458
Later than one year but not later than five	246,674	289,132
	289,132	331,590

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE 26	Superannuation
	The Corporation makes the majority of its employer superannuation contributions in respect of its employees to the Local Authorities Superannuation Fund (the Fund). This Fund has two categories of membership, accumulation and defined benefit, each of which is funded differently. Obligations for contributions to the Fund are recognised as an expense in the Comprehensive Income Statement when they are made or due.
	Accumulation
	The Fund's accumulation categories, Vision MySuper/Vision Super Saver, receive both employer and employee contributions on a progressive basis. Employer contributions are normally based on a fixed percentage of employee earnings (for the year ended 30 June 2017, this was 9.5% as required under Superannuation Guarantee legislation).
	Defined Benefit
	The Corporation does not use defined benefit accounting for its defined benefit obligations under the Fund's Defined Benefit category. This is because the Fund's Defined Benefit category is a pooled multi-employer sponsored plan.
	There is no proportional split of the defined benefit liabilities, assets or costs between the participating employers as the defined benefit obligation is a floating obligation between the participating employers and the only time that the aggregate obligation is allocated to specific employers is when a call is made. As a result, the level of participation of The Corporation in the Fund cannot be measured as a percentage compared with other participating employers. Therefore, the Fund Actuary is unable to allocate benefit liabilities, assets and costs between employers for the purposes of AASB 119.
	Funding Arrangements
	The Corporation makes employer contributions to the Defined Benefit category of the Fund at rates determined by the Trustee on the advice of the Fund Actuary.
	As at 30 June 2016, an interim actuarial investigation was held as the Fund provides lifetime pensions in the Defined Benefit category. The vested benefit index (VBI) of the Defined Benefit category of which the Corporation is a contributing employer was 102%. To determine the VBI, the Fund Actuary used the following long-term assumptions:

Net investment returns	7.0% pa
Salary information	4.25% pa
Price inflation (CPI)	2.5% pa.

Vision Super has advised that the estimated VBI at 30 June 2017 was 103.1%. The VBI is to be used as the primary funding indicator. Because the VBI was above 100%, the 2016 interim actuarial investigation determined the Defined Benefit category was in a satisfactory financial position and that no change was necessary to the Defined Benefit category's funding arrangements from prior years.

Employer Contributions
Regular Contributions

On the basis of the results of the 2016 interim actuarial investigation conducted by the Fund Actuary, the Corporation makes employer contributions to the Fund's Defined Benefit category at rates determined by the Fund's Trustee. For the year ended 30 June 2017, this rate was 9.5% of members' salaries (9.5% in 2015/2016). This rate will increase in line with any increase to the contribution rate. In addition, the Corporation reimburses the Fund to cover the excess of the benefits paid as a consequence of retrenchment above the funded resignation or retirement benefit.

**North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017**

**NOTE
26** Superannuation (cont.)

Funding Calls

If the Defined Benefit category is in an unsatisfactory financial position at actuarial investigation or the Defined Benefit category's VBI is below its shortfall limit at any time other than the date of the actuarial investigation, the Defined Benefit category has a shortfall for the purposes of SPS 160 and the Fund is required to put a plan in place so that the shortfall is fully funded within three years of the shortfall occurring. The Fund monitors its VBI on a quarterly basis and the Fund has set its shortfall limit at 97%. In the event that the Fund Actuary determines that there is a shortfall based on the above requirement, the Fund's participating employers (including the Corporation) are required to make an employer contribution to cover the shortfall. Using the agreed methodology, the shortfall amount is apportioned between the participating employers based on the pre-1 July 1993 and post-30 June 1993 service liabilities of the Fund's Defined Benefit category, together with the employer's payroll at 30 June 1993 and at the date the shortfall has been calculated. Due to the nature of the contractual obligations between the participating employers and the Fund, and that the Fund includes lifetime pensioners and their reversionary beneficiaries, it is unlikely that the Fund will be wound up. If there is a surplus in the Fund, the surplus cannot be returned to the participating employers. In the event that a participating employer is wound-up, the defined benefit obligations of that employer will be transferred to that employer's successor.

2016 Interim actuarial investigation surplus amounts

The Fund's interim actuarial investigation as at 30 June 2016 identified the following in the defined benefit category of which the Corporation is a contributing employer:

- A VBI surplus of \$40.3 million; and
- A total service liability surplus of \$156 million.

The VBI surplus means that the market value of the fund's assets supporting the defined benefit obligations exceed the vested benefits that the defined benefit members would have been entitled to if they had all exited on 30 June 2016. The total service liability surplus means that the current value of the assets in the Fund's Defined Benefit category plus expected future contributions exceeds the value of expected future benefits and expenses. The Corporation was notified of the 30 June 2016 VBI during August 2016.

2017 Full triennial actuarial investigation

A full actuarial investigation is being conducted for the Fund's position as at 30 June 2017. It is anticipated that this actuarial investigation will be completed in December 2017.

Future superannuation contributions

There were no contributions outstanding and no loans issued from or to the above schemes as at 30 June 2017. The expected contributions to be paid to the Defined Benefit category of Vision Super for the year ending 30 June 2018 are \$35,551.88.

**NOTE
27** Contingent Liabilities

The Corporation has obligations under a defined benefit superannuation scheme that may result in the need to make additional contributions to the scheme, matters relating to this potential obligation are outlined in Note 26. As a result of the volatility in financial markets the likelihood of making such contributions in future periods exists. At this point in time it is not known if additional contributions will be required, their timing or potential amount.

**North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017**

**NOTE
28** Financial Instruments

(a) Objectives and Policies

The Corporation's principal financial instruments comprise cash assets, term deposits, receivables, payables. Details of the significant accounting policies and methods adopted, including the criteria for recognition, the basis of measurement and the basis on which income and expenses are recognised, in respect of each class of financial asset, financial liability and equity instrument is disclosed in Note 1 of the financial statements. Risk management is carried out by senior management under policies approved by the Corporation. These policies include identification and analysis of the risk exposure to Corporation and appropriate procedures, controls and risk minimisation.

(b) Market Risk

Market risk is the risk that the fair value or future cash flows of our financial instruments will fluctuate because of changes in market prices. The Corporation's exposures to market risk is primarily through interest rate risk with only insignificant exposure to other price risks and no exposure to foreign currency risk.

Interest Rate Risk

Interest rate risk refers to the risk that the value of a financial instrument or cash flows associated with the instrument will fluctuate due to changes in market interest rates. The Corporation does not hold any interest bearing financial instruments that are measured at fair value, and therefore has no exposure to fair value interest rate risk. Cash flow interest rate risk is the risk that the future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Corporation has minimal exposure to cash flow interest rate risk through its cash and deposits that are at floating rates. Investment of surplus funds is made with approved financial institutions under the *Local Government Act 1989*. The Corporation manages interest rate risk by adopting an investment policy that ensures:

- diversification of investment product,
- monitoring of return on investment, and
- benchmarking of returns and comparison with budget.

There has been no significant change in the Corporation's exposure, or its objectives, policies and processes for managing interest rate risk or the methods used to measure this risk from the previous reporting period. Interest rate movements have not been sufficiently significant during the year to have an impact on the Corporation's year end result.

(c) Credit Risk

Credit risk is the risk that a contracting entity will not complete its obligations under a financial instrument and cause the Corporation to make a financial loss. The Corporation have exposure to credit risk on some financial assets included in the balance sheet. To help manage this risk the Corporation only invest surplus funds with financial institutions which have a recognised credit rating specified in the Corporation's investment policy.

Receivables are predominately other Local Government entities (Member Councils). Credit risk associated with the Corporations financial assets is minimal because the main debtor is the Victorian Government and other Member Councils. Apart from the Victorian Government and Member Councils the Corporation does not have any significant credit risk exposure to a single customer or groups of customers.

There are no material financial assets which are individually determined to be impaired.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE 28 **Financial Instruments (cont.)**

(d) Liquidity Risk

Liquidity risk includes the risk that, as a result of the Corporation's operational liquidity requirements it will not have sufficient funds to settle a transaction when required or will be forced to sell a financial asset at below value or may be unable to settle or recover a financial asset.

To help reduce these risks the Corporation:

- have a liquidity portfolio structure that requires surplus funds to be invested within various bands of liquid investments; and
- monitor budget to actual performance on a regular basis.

The Corporation's maximum exposure to liquidity risk is the carrying amounts of financial liabilities as disclosed on the face of the balance sheet, and is deemed insignificant based on prior periods' data and current assessment of risk.

There has been no significant change in the Corporation's exposure, or its objectives, policies and processes for managing liquidity risk or the methods used to measure this risk from the previous reporting period. Unless otherwise stated, the carrying amounts of financial instruments reflect their fair value.

(e) Fair Value

Fair value hierarchy

The Corporation's financial assets and liabilities are not valued in accordance with the fair value hierarchy, the Corporation's financial assets and liabilities are measured at amortised cost.

(f) Sensitivity Disclosure Analysis

Taking into account past performance, future expectations, economic forecasts, and management's knowledge and experience of the financial markets, the Corporation believes the following movements are 'reasonably possible' over the next 12 months:

- A parallel shift of + 1% and -0.5% in market interest rates (AUD) from year-end rates of 2.4%.

These movements will not have a material impact on the valuation of the Corporation's financial assets and liabilities, nor will they have a material impact on the results of the Corporation's operations.

North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017

NOTE 29 **Related Party Disclosures**

(i) Related Parties

Parent entities

- City of Greater Bendigo
- Macedon Ranges Shire Council
- Mount Alexander Shire Council
- Loddon Shire Council

Subsidiaries and Associates

Nil.

(ii) Key Management Personnel

Details of persons holding the position of Board Member or other members of key management personnel at any time during the year are:

Board Members

- Karen Stevens - Macedon Ranges Shire Council
- Kerryn Ellis - City of Greater Bendigo
- Phil Pinyon - Loddon Shire Council
- Cr Rod Fyffe - City of Greater Bendigo
- Cr Cheryl McKinnon - Loddon Shire Council
- Vicky Mason (July 2016 - November 2016) - Mount Alexander Shire Council
- Cr Michael Redden (July 2016 - October 2016) - Mount Alexander Shire Council
- Cr John Connor (July 2016 - October 2016) - Macedon Ranges Shire Council
- Cr Jennifer Anderson (December 2016 - April 2017) - Macedon Ranges Shire Council
- Cr Bronwen Machin (December 2016 - June 2017) - Mount Alexander Shire Council
- Cr Bill West (May 2017 - June 2017) - Macedon Ranges Shire Council
- Lisa Knight (May 2017 - June 2017) - Mount Alexander Shire Council
- Gaynor Atkin (December 2016 - April 2017) - Mount Alexander Shire Council

Total Number of Board Members

Chief Executive Officer - Chris Kelly

Total Key Management Personnel

**2017
No.**

12

1

13

(iii) Remuneration of Key Management Personnel

2017

\$

Total remuneration of key management personnel was as follows:

Short-term benefits	150,979
Long-term benefits	-
Total	150,979

The numbers of key management personnel whose total remuneration from the Corporation and any related entities, fall within the following bands:

2017

No.

\$0 - \$9,999	12
\$150,000 - \$159,999	1
	13

Board members received no remuneration.

**North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017**

(iv) Transactions with Related Parties

During the period the Corporation entered into the following transactions with related parties.

	2017
	\$
Income	
Council contribution received from City of Greater Bendigo	2,814,813
Council contribution received from Macedon Ranges Shire Council	1,176,622
Council contribution received from Mount Alexander Shire Council	476,332
Council contribution received from Loddon Shire Council	145,351
Reimbursement for running the Bendigo Regional Archive Centre (BRAC) received from City of Greater Bendigo	91,364
Hire of rooms at the Bendigo Library received from City of Greater Bendigo	2,062
Grant for the Write on the Fringe Festival received from City of Greater Bendigo	5,000
Grant for Ink Slingers received from City of Greater Bendigo	1,100
Grant for Alice in Eaglehawk received from City of Greater Bendigo	1,000
	4,713,644
Expenses	
Financial Services paid to City of Greater Bendigo	84,089
Rent and outgoings of Headquarters at Bendigo Library paid to City of Greater Bendigo	35,512
Repairs to Mobile Library paid to City of Greater Bendigo	15,657
	135,258

(v) Outstanding Balances with Related Parties

No outstanding balances are in existence at balance date.

(vi) Loans to/from Related Parties

No loans have been made, guaranteed or secured by the Corporation to a related party during the reporting year.

(vii) Commitments to/from Related Parties

No commitments were in existence at balance date that have been made, guaranteed or secured by the Corporation to a related party.

**North Central Goldfields Regional Library Corporation
Notes to the Financial Report
For the Year Ended 30 June 2017**

NOTE 30 Senior Officer Remuneration

A Senior Officer is an officer of the Corporation, other than Key Management Personnel, who:

- a) has management responsibilities and reports directly to the Chief Executive; or
- b) whose total annual remuneration exceeds \$142,000

The number of Senior Officers are shown below in their relevant income bands:

	2017 No.	2016 No.
Income Range		
<\$142,000	4	5
	4	5
Total Remuneration for the reporting year for Senior Officers included above, amounted to:	\$ 408,879	\$ 377,707

NOTE 31 Events Occurring After Balance Date

No matters have occurred after balance date that require disclosure in the financial report.

Certification of Financial Report

In my opinion the accompanying financial statements have been prepared in accordance with the Local Government Act 1989, the *Local Government (Planning and Reporting) Regulations 2014*, Australian Accounting Standards and other mandatory professional reporting requirements.

Nathan R Morsillo, FCPA
Principal Accounting Officer
 Date: 15/09/2017
 at Inglewood, Victoria.

In our opinion the accompanying financial statements present fairly the financial transactions of the North Central Goldfields Regional Library Corporation for the year ended 30 June 2017 and the financial position of the Corporation as at that date.

As at the date of signing, we are not aware of any circumstances which would render any particulars in the financial statements to be misleading or inaccurate.

We have been authorised by the Board and by the Local Government (Planning and Reporting) Regulations 2014 to certify the financial statements in their final form.

Vicky Mason
Board Member
 Date: 15/09/2017
 at Inglewood, Victoria.



Cheryl McKinnon
Chair of the Board
 Date: 15/09/2017
 at Inglewood, Victoria.



Mark Hands
Acting Chief Executive Officer
 Date: 15/09/2017
 at Inglewood, Victoria.



Independent Auditor's Report

To the Board Members of North Central Goldfields Regional Library Corporation

Opinion I have audited the financial report of North Central Goldfields Regional Library Corporation (the corporation) which comprises the:

- balance sheet as at 30 June 2017
- comprehensive income statement for the year then ended
- statement of changes in equity for the year then ended
- statement of cash flows for the year then ended
- notes to the financial statements, including a summary of significant accounting policies
- certification of the financial report.

In my opinion the financial report presents fairly, in all material respects, the financial position of the corporation as at 30 June 2017 and their financial performance and cash flows for the year then ended in accordance with the financial reporting requirements of Part 6 of the *Local Government Act 1989* and applicable Australian Accounting Standards.

Basis for Opinion I have conducted my audit in accordance with the *Audit Act 1994* which incorporates the Australian Auditing Standards. My responsibilities under the Act are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of my report.

My independence is established by the *Constitution Act 1975*. My staff and I are independent of the corporation in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to my audit of the financial report in Australia. My staff and I have also fulfilled our other ethical responsibilities in accordance with the Code.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Board Members' responsibilities for the financial report The Board Members of the corporation are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the *Local Government Act 1989*, and for such internal control as the Board Members determine is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board Members are responsible for assessing the corporation's ability to continue as a going concern, and using the going concern basis of accounting unless it is inappropriate to do so.

Auditor's responsibilities for the audit of the financial report

As required by the *Audit Act 1994*, my responsibility is to express an opinion on the financial report based on the audit. My objectives for the audit are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the corporation's internal control
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board Members
- conclude on the appropriateness of the Board Members' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the corporation's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the corporation to cease to continue as a going concern.
- evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

I communicate with the Board Members regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.



Tim Loughnan

as delegate for the Auditor-General of Victoria

MELBOURNE
25 September 2017



YOUR FEEDBACK!

Is there anything as good as a library?!

Where would we be without libraries!

How good is this library?
We've got an orchestra playing while we work on the computers!

Our family have been travelling through Europe for six months and thankfully I planned ahead to make sure we could borrow eBooks from the library and download them to an eReader... it has been the saviour of homesickness! THIS SERVICE IS FABULOUS, it has sustained all of us...

This is so different to last time I signed up... a great service – thanks for your help!

Great School Holiday activity for a variety of ages, the kids loved it. More of this please!

The recommendation to try Storybox Library was fantastic - what a wonderful program!! The girls are really enjoying it together. Not only is it a great thing for them to be chilling out to, but a great way for them to practice navigating an iPad as well.

We meet here every Thursday evening and we had no idea that the library offers such amazing cultural events.

It has been a "discovery" reading. Some of the classics are on display. I have discovered an author I had not read before – and read all of his books! Fantastic!

Thank you for providing a wonderful insight into the WePublish app. I will take this newly learned skill back to use in our kinder environment. Wonderful afternoon. Looking forward to being involved in the future!

The staff at the local library are wonderful!