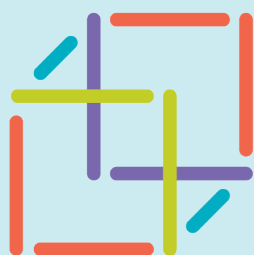


Making the most of your membership at Goldfields Libraries



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Welcome!

Welcome to Goldfields Libraries! We have produced this booklet to help you make the most of your free library membership, and to let you know about all the wonderful resources and opportunities available from your local library.

Goldfields libraries have a regularly updated collection of fiction, non-fiction and large print books for adults, picture books for children, junior fiction and young adult fiction. There are also DVDs, audiobooks and the latest magazines.

Library users can search the library catalogue online and reserve any of the 300,000 items across the entire Goldfields Libraries collection. Items can then be collected from your branch or agency of choice.



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What can I borrow and for how long?

	Books	Unlimited	3 weeks
	DVDs	10	1 week
	Music CDs	10	3 weeks
	Magazines	Unlimited	1 week
	Audiobooks	10	3 weeks

Remember, with your library card you can borrow from any branch or agency and return items to any branch or agency!



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Browsing the catalogue and reserving items

You can browse the entire Goldfields Library catalogue online, reserve items, and collect them at your local agency or branch!

Go to the library website at www.ncgrl.vic.gov.au.

www.ncgrl.vic.gov.au

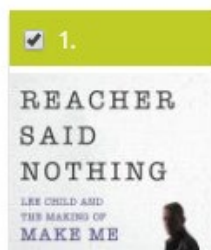
Click on 'Catalogue' on the menu bar.

Catalogue

Enter author name or title in the search box and either hit return or click on the magnifying glass.


Advanced search
lee child Full catalogue

Browse through the results, and tick the checkbox(es) next to the item(s) you want to reserve.



Reacher said nothing

Martin, Andrew, 1952-2015

 Books, Manuscripts



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Click on 'Options' at the top of the screen, and from the drop-down menu click on 'Reserve selections'.

Options ▾

- Refine results
- Reserve selections
- Save selections
- Save all

When prompted, enter your library card number (long number underneath the barcode on your library card), and your password.

* Borrower ID or username:
Your borrower ID is the barcode from your library card.

* Password:
Your password must be 2-10 characters long and contain only alphabetic characters and numbers.

Click on 'Login'.

Login

Check the details that are displayed, including pickup location (change if required), and click on 'Continue'.

Titles to reserve

1. Reacher said nothing : Lee Child and the making of Make me

* Pickup location: Bendigo

Reservation will be placed.

#	Title	Placed	Expires	Rank	Pickup
1.	Reacher said nothing : Lee Child and the making of Make me	31 Oct 2018	29 Jan 2019	1 of 1	Bendigo

You will be notified by SMS or email once the item arrives, and it will then be held for 10 days.

You can check the status of your reservation(s) by logging into your account (see next page on how to log in) and clicking on 'Pending reservations' on your dashboard.

There is also a [How To](#) video on our website that will walk you through browsing the catalogue and reserving items. On the homepage of our website (www.ncgrl.vic.gov.au), click on the 'How To Videos' button at the lefthand side.



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Renewing borrowed items online

It is possible to renew the loan period of a borrowed item online, as long as it has not been reserved by another patron.

Go to the library website at www.ncgrl.vic.gov.au.

www.ncgrl.vic.gov.au

Click on 'Login and Renew' on the righthand side of the homepage.

Login and Renew

At the top right of the screen, click on 'Login'.

Login ▾

In the drop-down box, enter your library card number (long number underneath barcode on your library card), and your password.

Login using your library account

Borrower ID or username:

Your borrower ID is the barcode from your library card.

Password:

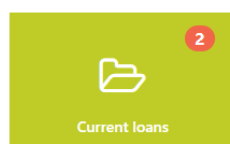
Your password must be 2-10 characters long and contain only alphabetic characters and numbers.

Login

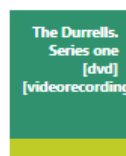
Forgot your password?
Not a member? Register now

Click on 'Login'.


On your dashboard, click on 'Current loans'.



Tick the checkbox(es) next to item(s) you want to renew.



The Durrells. Series one [dvd]
[videorecording]
2016

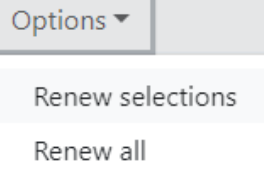
 Videos and DVDs



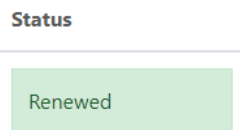
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Then, click on 'Options' at the top of the screen, and from the drop-down menu click on 'Renew selections'.



If renewal is successful, the status of each item will change to show 'Renewed'.



There is also a [How To](#) video on our website that will walk you through renewing a loan online. On the homepage of our website (www.ncgrl.vic.gov.au), click on the 'How To Videos' button at the lefthand side.



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Library App

The library has an easy to use mobile app that allows you to browse the catalogue and reserve items, as well as renew items you already have on loan. It is available for Apple and Android.

Download the free 'Spydus Mobile' app from Google Play (Android) or the App Store (Apple).

Once installed, open the app and select 'Goldfields Libraries' as your library.

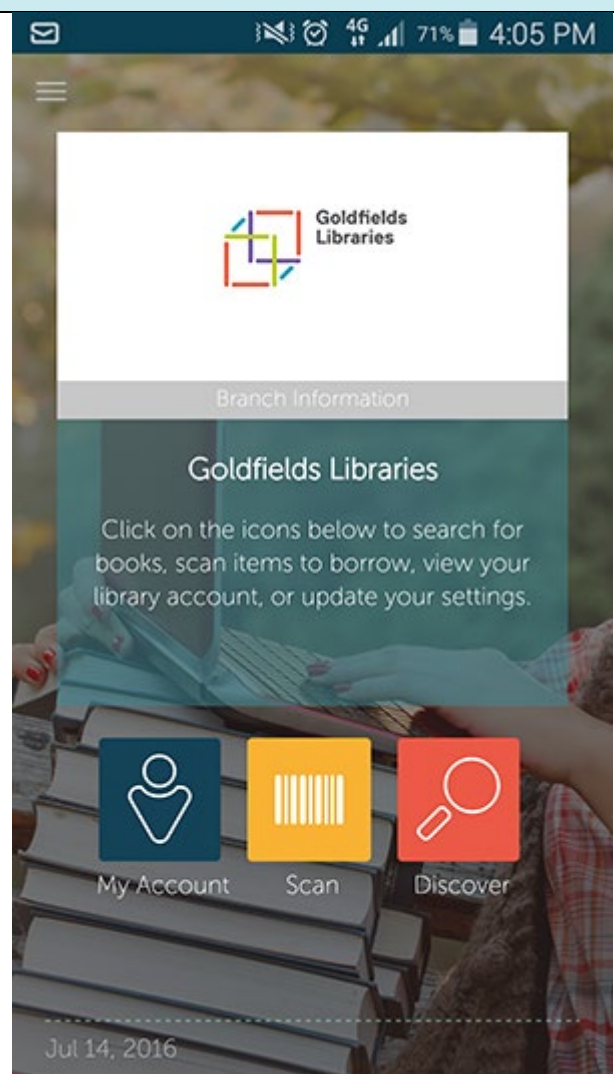
Click on 'Login'.

Enter your library card number (long number underneath barcode on your library card), and your password. Click on 'Please select a branch...' and select your local library or agency.

Ensure 'Remember me' is turned on, and click 'Login'.

Once logged in, you can:

- Click on 'My Account' to see items currently on loan and renew items.
- Click on 'Scan' to scan the barcode of any book, magazine or DVD when out and about to check if it is available at the library, and if it is, reserve it straight away!
- Click on 'Discover' to search our catalogue and reserve items.



There is also a [How To](#) video on our website that will walk you through renewing a loan online. On the homepage of our website (www.ncgrl.vic.gov.au), click on the 'How To Videos' button at the lefthand side.



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eLibrary

The library has a fantastic range of resources available through our eLibrary, which can be accessed for FREE, 24/7 through our website! To start, go to www.ncgrl.vic.gov.au/elibrary. Note that some resources require you to be on a library computer or connected to our Wi-Fi, and some may require you to log in with your library card number and password. Here are just **some** of the fantastic resources available in our eLibrary:

eBooks, audiobooks and magazines are available for free on Borrowbox (eBooks, audiobooks), rbDigital (eBooks, audiobooks, magazines), uLibrary (audiobooks) and PressReader (magazines and newspapers from around the world in many languages). Apps are available for Apple and Android devices for all these platforms.



Go to <https://www.ncgrl.vic.gov.au/elibrarybooksaudio> for more information.



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Film, TV series and documentaries are available for streaming through kanopy and beamafilm. Music streaming is available through Freegal.



Visit <https://www.ncgrl.vic.gov.au/elibrarymusicfilmdance> for more details.

You can access family history resources including Ancestry.com and Find My Past. Due to licensing arrangements and technological limitations, you must be in one of our branches to access these services.



Visit <https://www.ncgrl.vic.gov.au/elibraryfamilyhistory> to find out more.

Learn a new language with Languagenut or Mango Languages.



MANGO

Find out more at <https://www.ncgrl.vic.gov.au/elibrarylanguages>



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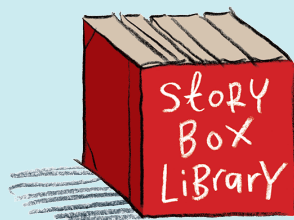
Read today's newspapers, with access to *the Age* and *the Sydney Morning Herald* available for free in our branches.



The Sydney
Morning Herald

Visit <https://www.ncgrl.vic.gov.au/elibrarynewspapersmagazines> to access the newspapers.

Our eLibrary resources for children include Storybox library, featuring Australian stories read by Australian storytellers, and BusyThings, containing a huge range of fun curriculum linked content. Kanopy kids offers a wide range of age appropriate TV shows and films.



Busy Things
Teach • Laugh • Learn



Access the Children's eLibrary at <https://www.ncgrl.vic.gov.au/ekids>

Reference materials include Encyclopaedia Britannica



Visit the reference section at
<https://www.ncgrl.vic.gov.au/elibraryreference>



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Programs & Events



Goldfields Libraries offer a varied, year-round program of events to suit all ages.

Regular Storytime sessions take place at all of our branches and many of our agencies.

See www.ncgrl.vic.gov.au/storytimes for times and dates.

Other programs include:

- Digital literacy workshops for topics such as family history, social media and email.
- School holiday activities such as robotics workshops and slime making!
- Author talks and book signings.
- Musical and artistic performances.
- Information sessions on topics such as the NDIS, avoiding scams etc.



To see all of our events, visit goldfieldslibraries.com



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How-To Videos

We have developed several videos showing how to complete different tasks on our website. Topics include browsing the catalogue and reserving items, renewing borrowed items, installing and using the library app, and accessing our eLibrary.



To view these videos, either visit our website at www.ncgrl.vic.gov.au and click on the 'How To Videos' link at the left hand side, or take a look at our YouTube channel.



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We're here to help!

We want you to make the most of your membership with Goldfields Libraries!

Keep up to date with us on our facebook page:



<https://www.facebook.com/GoldfieldsLibraries/>

If you have any questions about any of the topics covered in this booklet or if there is anything else we can do to help, please don't hesitate to contact us.

BENDIGO LIBRARY

5449 2700

bendigo@ncgrl.vic.gov.au

KANGAROO FLAT LIBRARY

5447 8344

kangarooflat@ncgrl.vic.gov.au

CASTLEMAINE LIBRARY

5472 1458

castlemaine@ncgrl.vic.gov.au

KYNETON LIBRARY

5422 1365

kyneton@ncgrl.vic.gov.au

EAGLEHAWK LIBRARY

5446 7577

eaglehawk@ncgrl.vic.gov.au

ROMSEY LIBRARY

5429 3086

romsey@ncgrl.vic.gov.au

GISBORNE LIBRARY

5428 3962

gisborne@ncgrl.vic.gov.au

WOODEND LIBRARY

5427 2074

woodend@ncgrl.vic.gov.au

HEATHCOTE LIBRARY

5433 3734

heathcote@ncgrl.vic.gov.au

AGENCIES

5449 2790

helpdesk@ncgrl.vic.gov.au



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